## ◆ Metrologic<sup>®</sup>

METROLOGIC INSTRUMENTS, INC.

# MS2020 Stratos® Series Installation and User's Guide





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#### INTRODUCTION

### MANUAL SCOPE

This guide provides an overview of the scanner and scanner/scale operation with detailed information about setup and installation. Adobe<sup>®</sup> Acrobat<sup>®</sup> versions of the user's manuals are also available for download from the Metrologic website (www.metrologic.com).

### MANUAL SYMBOL KEY

| $\triangle$ | Caution!                          |
|-------------|-----------------------------------|
| i           | Important Additional Information. |
|             | Manufactures Note                 |

#### INTRODUCTION

#### PRODUCT OVERVIEW

Metrologic's Stratos series is designed to meet the demanding needs of high volume supermarket and point-of-sale applications. With advanced features like 6-sided, 360° scanning, 6000 scans per second, a complex scan zone and advanced decoding software, this high performance series of in-counter scanner/scale products guarantees fast customer checkouts with minimal operator fatigue and stress. The MS2020 series is equipped with a multitude of standard features including:

- StratosSCAN™ 6-sided, 360° scanning that minimizes product orientation
- StratosSPHERE™ Decoding software that reads poor quality and damaged bar codes
- StratosSYNC<sup>™</sup> Horizontal and vertical scanning zones operate independently from one another
- RSS-14 Decoding Decodes RSS-14, RSS Limited and RSS expanded emerging symbologies
- Flash ROM Upgrade latest software enhancements on site.
- Powered Aux Port Connect hand-held scanner for large or bulky items
- Integrated Scale Factory integrated field upgradeable scale
- Loud Speaker 3 volume/7 tone settings can be heard in all environments
- Easy Programming Windows® based utility or simple bar code setup
- Fully Automatic "No touch" infrared wake up from power save modes
- EAS Deactivation Electronic Article Surveillance (EAS) included
- Field Replaceable Vertical Window Quickly remove vertical window for cleaning or replacement
- StratosSCOPE™ Visual diagnostic indicator for easy-to read feedback on scanner condition
- StratosSWAP™ Modular optics engine technology small, prealigned, field replaceable modules
- StratosSCHOOL™ operator training software

#### INTRODUCTION

Metrologic's Stratos Series is available in three base models.

| BASE MODEL NO.   | DESCRIPTION                               |  |
|--|---|--|
| MS2020-xx  | Scanner with integrated scale – full size |  |
| MS2021-xx  | Scanner only – full size                  |  |
| MS2022-xx  | Scanner only – compact size               |  |
| -xx = Interface type see model number designation for options. |   |  |

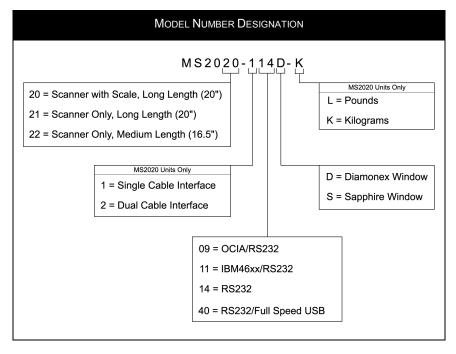


Figure 1. Model Number Designation

### BASE KIT COMPONENTS AND OPTIONAL ACCESSORIES

|            | Base Kit  |
|------------|---|
| Part #     | Description   |
| MS202x-xxx | Stratos® Series Scanner                             |
| 00-02407   | MetroSelect <sup>®</sup> Configuration Guide        |
| 00-02983   | MS2020 Stratos Series Installation and User's Guide |

Guides also available for download at www.metrologic.com.

| OPTIONAL ACCESSORIES  |  |  |  |
|---|--|--|--|
| Part #  | Description  |  |  |
| 57-57xxx*   | Interface Cable<br>Straight, 3.7 m (12') cord with short strain relief |  |  |
| xxx* specifies connection to the host. Contact a customer service representative for additional information.  |  |  |  |
| MVC-** Metrologic Voltage Converter Cable (±12VDC to +5.2VDC  |  |  |  |
| ** Contact a Metrologic Customer Service representative for additional information on Metrologic's MVC cable series and the host connections available. |  |  |  |
| 57-57004C-N3  | IBM 46xx Port 9 Cable, Straight 3.5 m (12') Cord                       |  |  |
| 57-57200A-N-3   | IBM USB Full Speed Cable, Straight 2.7 m (9') Cord                     |  |  |
| 57-57000 Dual Cable Interface Straight, 3.7 m (12') cord with short strain relief   |  |  |  |

Other items may be ordered for the specific protocol being used. To order additional items, contact the dealer, distributor or call Metrologic's Customer Service Department at 1-800-ID-METRO or 1-800-436-3876.

### BASE KIT COMPONENTS AND OPTIONAL ACCESSORIES

|          | OPTIONAL ACCESSORIES  |
|----------|---|
| Part #   | Description   |
| 53-53004 | RS232 Aux Cable, Coiled 2.7 m (9') cord   |
| 54-54004 | RS232 Aux Cable, Straight 2.1 m (7') cord   |
| 54-54667 | RS232 PowerLink AUX Cable with built in power jack<br>Straight, 2.1 m (7') cord with long strain relief |
| 52-52511 | 24" EAS cable   |
|          | ;   |
|          | AC to DC Power Transformer - Regulated<br>+5V @ 1.5A<br>+12V @ 1.5A                                     |
| 46-46812 | 120V United States and Canada   |
| 46-46813 | 220V – 240V Continental European  |
| 46-46814 | 220V – 240V United Kingdom  |
| 46-46817 | 220V – 240V China   |
| 46-46928 | 220V – 240V Australia   |
|          |   |
| 46-46816 | Remote Scale Display for use with MS2020 lb. Scanner/Scales   |
| 46-46820 | Remote Scale Display for use with MS2020 kg Scanner/Scales  |
| 46-46818 | Mounting Adapter Plate  |

### REPLACEMENT PARTS

| REPLACEMENT PARTS  |  |  |  |
|--------------------|--|--|--|
| Part # Description |  |  |  |
| Caution            | Window types (Diamonex and Sapphire) are not interchangeable due to laser safety and/or scanner performance differences.  To change window type, the scanner must be returned to the manufacturer for reconfiguration. |  |  |
| 46-46805           | Vertical Window  |  |  |
| 46-46806           | Diamonex Platter - Full Size   |  |  |
| 46-46807           | Diamonex Platter - Compact Size  |  |  |
| 46-46808           | Sapphire Platter - Full Size   |  |  |
| 46-46809           | Sapphire Platter - Compact Size  |  |  |
|                    |  |  |  |
|                    | eplacement parts are available for purchase by a Metrologic rice representative only.  |  |  |
| 46-46810           | Vertical Optics Engine Module  |  |  |
| 46-46811           | Horizontal Optics Engine Module  |  |  |
| 46-46815           | MS2022 to MS2020 Scale Upgrade / Replacement Kit   |  |  |
| 46-46819           | MS2021 to MS2020 Scale Upgrade / Replacement Kit   |  |  |
| 46-46890           | Wire Seal Conversion Kit   |  |  |

Other items may be ordered for the specific protocol being used. To order additional items, contact the dealer, distributor or call Metrologic's Customer Service Department at 1-800-ID-METRO or 1-800-436-3876.

#### **GENERAL PRECAUTIONS**

The following are some general precautions to remember when handling your MS2020 Series scanner.

#### Do Not Turn

the unit upside down with the platter in place.

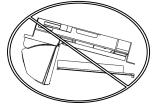


Figure 2.

#### **DO NOT PRESS**

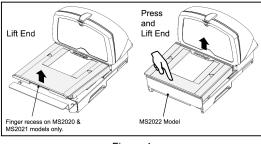
on the window in the replacement platter or the vertical window frame.



Figure 3.

#### PLATTER REMOVAL

No hardware or tools are required to remove the platter (see figure 4). Refer to the Maintenance section of this manual for additional information on platter replacement.





See caution statement on page 6.

Figure 4.

#### FOR THE MS2020 ONLY

**REST** your thumbs against the vertical window frame when lifting the unit with the provided handles.

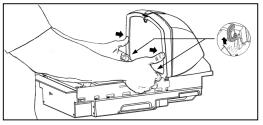


Figure 5.

### MS2020 SERIES DESIGN SPECIFICATIONS

|                            | Design Specifications   |  |  |
|----------------------------|---|--|--|
| Operational                |   |  |  |
| Light Source:              | VLD 650 nm  |  |  |
| Peak Laser Power:          | <2.2 mW   |  |  |
| Horizontal Depth of Field: | 0 mm - 152 mm (0"- 6") for 0.33 mm (13 mil) bar code                                  |  |  |
| Vertical Depth of Field:   | 0 mm - 216 mm (0"- 8.5") for 0.33 mm (13 mil) bar code                                |  |  |
| Scan Speed:                | 6000 scans lines per second   |  |  |
| No. of Scan Lines:         | 68 (40 horizontal / 28 vertical)  |  |  |
| Motor Speed:               | 4800 / 6000 RPM   |  |  |
| Min Bar Width:             | 0.152 mm (6.0 mil)  |  |  |
| Decode Capability:         | All standard 1-D bar codes RSS-14, RSS-Expanded, and RSS-14 Limited                   |  |  |
| System Interfaces:         | RS232, Aux RS232, IBM468x/469x, USB (low speed and full speed), OCIA                  |  |  |
| Print Contrast:            | 35% minimum reflectance difference  |  |  |
| No. Characters Read:       | up to 80 data characters<br>(Maximum number will vary based on symbology and density) |  |  |
| Beeper Operation:          | 7 tones or no beep; 3 volume settings   |  |  |
| Indicators (LED)           | Blue = laser on, ready to scan; White = good read, decoding                           |  |  |
|                            |   |  |  |
| Mechanical                 |   |  |  |
|                            | MS2020 (full size scanner/scale), 508 mm (20.0")                                      |  |  |
| Length:                    | MS2021 (full size scanner only), 508 mm (20.0")                                       |  |  |
|                            | MS2022 (compact size scanner only), 420 mm (16.5")                                    |  |  |
| Width (below counter):     | MS2021/MS2020 - 290 mm (11.4")  |  |  |
|                            | MS2022 - 292 mm (11.5")   |  |  |
| Depth (below counter):     | 100 mm (3.9")   |  |  |
| Height (above counter):    | 181 mm (7.1")   |  |  |
|                            | MS2020 11.34 Kg (24.95 lbs.)  |  |  |
| Weight (with platter):     | MS2021 7.48 Kg (16.45 lbs.)   |  |  |
|                            | MS2022 6.93 Kg (15.25 lbs.)   |  |  |

Specifications subject to change without notice.

### MS2020 SERIES DESIGN SPECIFICATIONS (CONTINUED)

|                        | Design Specifications  |              |                 |          |          |
|------------------------|--|--------------|-----------------|----------|----------|
| Scale Capacities       |  |              |                 |          |          |
| Capacity:              | kg unit  | 15 kg        |                 | lb. unit | 30.0 lb. |
| Minimum Increment:     | kg unit  | 0.005 kg     |                 | lb. unit | 0.01 lb. |
| Maximum Static Weight: | kg unit  | 75 kg        |                 | lb. unit | 150 lb.  |
| Adjustments required:  | Calibration  | on Only      |                 |          |          |
|                        |  |              |                 |          |          |
| Electrical             |  |              |                 |          |          |
| Voltage Supply:        | 1.5A @ -   | +5V / 1.5A @ | ) +12V          |          |          |
| Operating Power:       | 14.25 W  | atts         |                 |          |          |
| Standby Power:         | 3.25 Wa  | tts          |                 |          |          |
| Operating Current:     | 1 A @ 5V / .75A @ 12V  |              |                 |          |          |
| Standby Current:       | .44 A @ 5V / .08A @ 12V  |              |                 |          |          |
| DC Transformers:       | Class II; 5VDC @ 1.5A; 12VDC @ 1.5A                                  |              |                 |          |          |
| Laser Class 1:         | IEC 60825-1:1993+A1:1997+A2:2001<br>EN 60825-1:1994+A11:1996+A2:2001 |              |                 |          |          |
| EMC:                   | FCC, ICI   | ES-003 & EN  | l 55022 Class A |          |          |
|                        |  |              |                 |          |          |
| Environmental          |  |              |                 |          |          |
| Operating Temperature: | 0°C to 40  | 0°C (32°F to | 104°F)          |          |          |
| IP Rating:             | IP 55  |              |                 |          |          |
| Storage Temperature:   | -40°C to 60°C (-40°F to 140°F)                                       |              |                 |          |          |
| Humidity:              | 5% to 95% relative humidity, non-condensing                          |              |                 |          |          |
| Contaminants:          | Sealed to resist airborne particulate contaminants                   |              |                 |          |          |
| Ventilation:           | None required  |              |                 |          |          |
|                        |  |              |                 |          |          |

Specifications subject to change without notice.

### Components

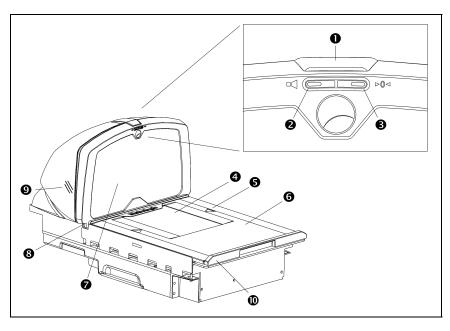


Figure 6. MS2020 Components

| ITEM<br>No. | DESCRIPTION   |
|-------------|---|
| 1           | Blue and White LEDs   |
| 2           | Volume/Tone Button (Multi-Function)                                 |
| 3           | Scale Zero Button   |
| 4           | Diamonex or Sapphire Horizontal Window (Laser Aperture)             |
| 5           | Flow Direction Indicator  |
| 6           | Stainless Steel Platter (Replaceable)                               |
| 7           | Replaceable Vertical Window with High Impact Frame (Laser Aperture) |
| 8           | Debris Guard  |
| 9           | Speaker   |
| 10          | Product Weight/Roll Bar   |

### Components

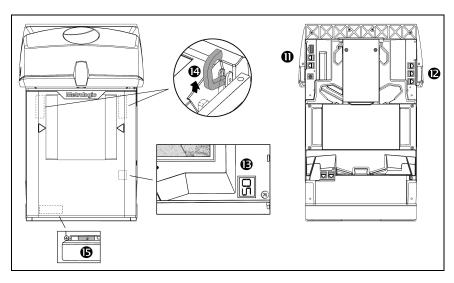


Figure 7. MS2020 Components

| ITEM<br>No. | DESCRIPTION  |
|-------------|--|
| 11          | Power, Scale and EAS Connectors  |
| 12          | Interface and Aux Scanner Connectors   |
| 13          | Diagnostic Indicator Display (Located Under Platter)   |
| 14          | Lift Handles (Located Under Platter)   |
| 15          | Sealed Calibration Switch/Button Cover (Located Under Platter)  On a fully installed unit the calibration switch cover should be sealed with a lead wire or paper seal. This seal indicates the appropriate Federal, State and Local Weights and Measures authorities have calibrated the scale. See the Scale Operation: Calibration section of this guide for further information. |

#### **Dimensions**

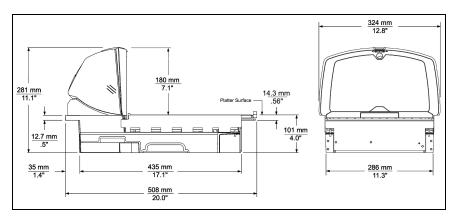


Figure 8. MS2020 Dimensions

#### **Connector Panel**

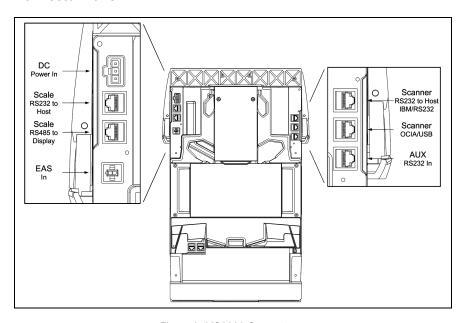


Figure 9. MS2020 Connectors

### **Caution and Serial Number Labels**

EAS In

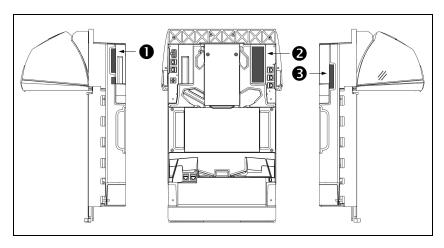


Figure 10. MS2020 Label Locations (Top) and Examples (Bottom)

Scale

RS232 to Host

DC

Power In

Scale

RS485 to Display

| Metrologic Instruments Inc. Blackwood New Jersey, USA Blackwood New Jersey, USA Graph State Compiles with FCC and ICES-030 Class A See manual. Manufactured Blackwood, NJ. Odober 2003 (A) Model: MS2020-14D 232 5V, 12V== Stratos® Barcode Scanner |              |  | CUL US<br>LISTED<br>94J8 |
|---|--------------|--|--------------------------|
| 37 03 09 0011   | erage.       | I.T.E. CAUTION: Laser light when opened. DO NOT STARE INTO BEAM. |                          |
| Scanner   | N/C          | Aux  | ]                        |
| RS232 to Host   |              | RS232 In   | On MS2020-14 Model       |
| Scanner   | N/C          | Aux  | On MS2020-11 Model       |
| RS232 / IBM 46XX to Host  |              | RS232 In   | On M52020-11 Model       |
| Scanner   | Scanner      | Aux  | ]                        |
| RS232 to Host   | USB to Host  | RS232 In   | On MS2020-40 Model       |
| Scanner   | Scanner      | Aux  | On MS2020-09 Model       |
| RS232 to Host   | OCIA to Host | RS232 In   | On M32020-09 Wode        |

### Optional Remote Scale Display

#### **Dimensions**

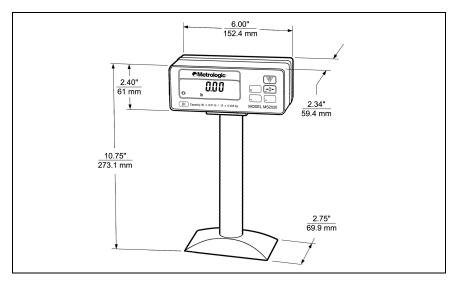


Figure 11. Optional Remote Scale Display Dimensions

#### **Control Panel**

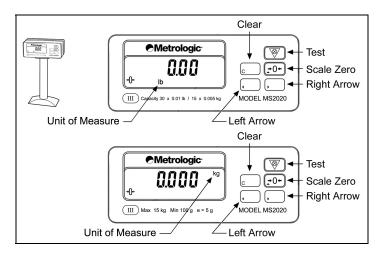


Figure 12. Optional Remote Scale Display Controls (46-46816 lb, 46-46820 kg)

### MS2021 Scanner

### Components

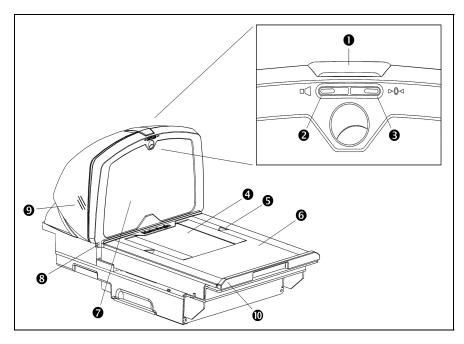


Figure 13. MS2021 Components

| ITEM<br>NO. | DESCRIPTION   |
|-------------|---|
| 1           | Blue and White LEDs   |
| 2           | Volume Button Volume/Tone Button (Multi-Function)                   |
| 3           | Applicable for MS2020 Scanner/Scale Models Only                     |
| 4           | Diamonex or Sapphire Horizontal Window (Laser Aperture)             |
| 5           | Flow Direction Indicator  |
| 6           | Stainless Steel Platter (Replaceable)                               |
| 7           | Replaceable Vertical Window with High Impact Frame (Laser Aperture) |
| 8           | Debris Guard  |
| 9           | Speaker   |
| 10          | Product Roll Bar/Debris Guard                                       |

### BASE MODEL CHARACTERISTICS

### MS2021 Scanner

### Components

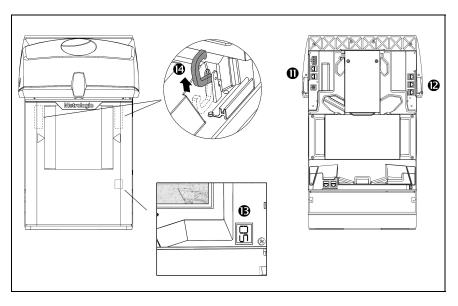


Figure 14. MS2021 Components

| ITEM<br>No. | DESCRIPTION  |
|-------------|--|
| 11          | Power and EAS Connectors                             |
| 12          | Interface and Aux Scanner Connectors                 |
| 13          | Diagnostic Indicator Display (Located Under Platter) |
| 14          | Lift Handles (Located Under Platter)                 |
|             |  |

### MS2021 Scanner

### **Dimensions**

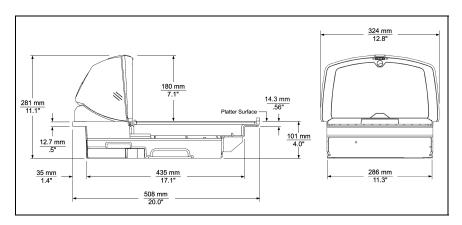


Figure 15. MS2021 Dimensions

#### **Connector Panel**

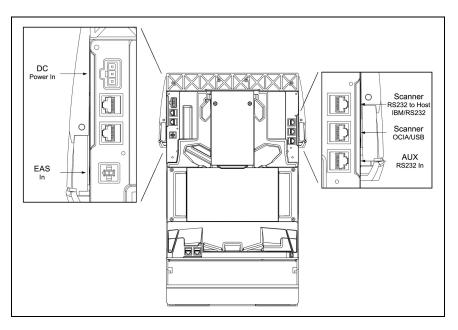


Figure 16. MS2021 Connectors

### MS2021 Scanner

### **Caution and Serial Number Labels**

EAS In

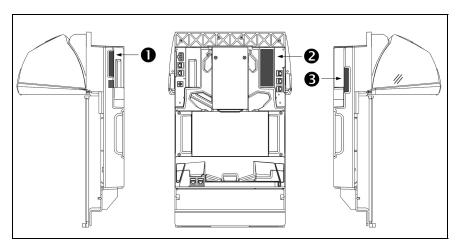


Figure 17. MS2021 Label Locations (Top) and Examples (Bottom)

N/C

DC Power In

N/C

| Metrologic Instruments Inc. Blackwood New Jersey, USA Contains no use nevicable components. Warranty void if Contains no use nevicable components. Warranty void if Contains no use nevicable components. Warranty void if See manual.  Mode: MS2021-14D 232 5V, 12V === Stratos® Barcode Scanner 37 03 09 0011 |              | This product compiles with 21 CFR 1040.10 and 1040 except for deviations pursuant to Laser Notice No. 50 dated July 26, 2001.  CULSTED 94,18 LT.E. CAUTION: Laser light when opened. DO NOT STARE INTO BEAM. |                   |
|---|--------------|--|-------------------|
| Scanner   | N/C          | Aux  | On MS2021-14 Mode |
| RS232 to Host   |              | RS232 In   | On M32021-14 Mode |
| Scanner   | N/C          | Aux  | ]                 |
| RS232 / IBM 46XX to Host  |              | RS232 In   | On MS2021-11 Mode |
| Scanner   | Scanner      | Aux  | ]                 |
| RS232 to Host   | USB to Host  | RS232 In   | On MS2021-40 Mode |
| Scanner   | Scanner      | Aux  | On MS2021-09 Mode |
| RS232 to Host   | OCIA to Host | RS232 In   | On W32021-09 Mode |

### MS2022 Scanner

### Components

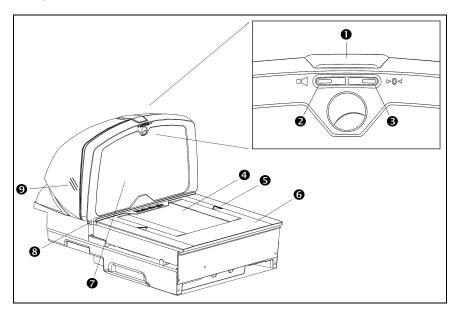


Figure 18. MS2022 Components

| ITEM<br>No. | DESCRIPTION   |
|-------------|---|
| 1           | Blue and White LEDs   |
| 2           | Volume/Tone Button (Multi-Function)                                 |
| 3           | Applicable for MS2020 Scanner/Scale Models Only                     |
| 4           | Diamonex or Sapphire Horizontal Window (Laser Aperture)             |
| 5           | Flow Direction Indicator  |
| 6           | Stainless Steel Platter (Replaceable)                               |
| 7           | Replaceable Vertical Window with High Impact Frame (Laser Aperture) |
| 8           | Debris Guard  |
| 9           | Speaker   |

### BASE MODEL CHARACTERISTICS

### MS2022 Scanner

### Components

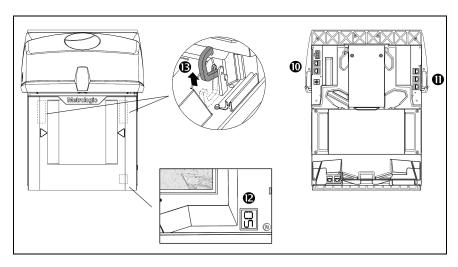


Figure 19. MS2022 Components

| ITEM<br><b>N</b> O. | DESCRIPTION  |
|---------------------|--|
| 10                  | Power and EAS Connectors                             |
| 11                  | Interface and Aux Scanner Connectors                 |
| 12                  | Diagnostic Indicator Display (Located Under Platter) |
| 13                  | Lift Handles (Located Under Platter)                 |
|                     |  |

### MS2022 Scanner

#### **Dimensions**

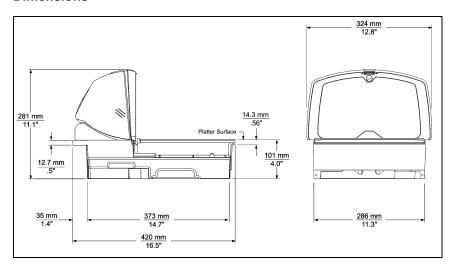


Figure 20. MS2022 Connectors

#### **Connector Panel**

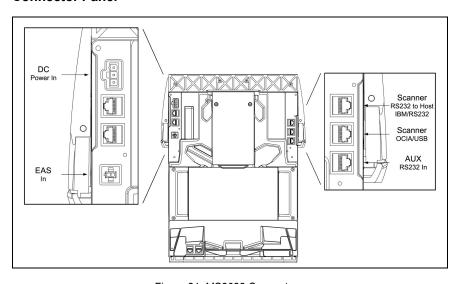


Figure 21. MS2022 Connectors

#### MS2022 Scanner

#### **Caution and Serial Number Labels**

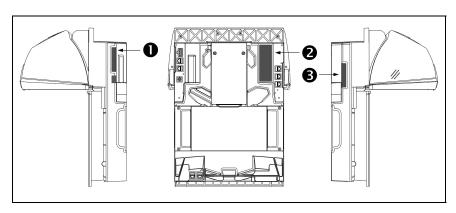
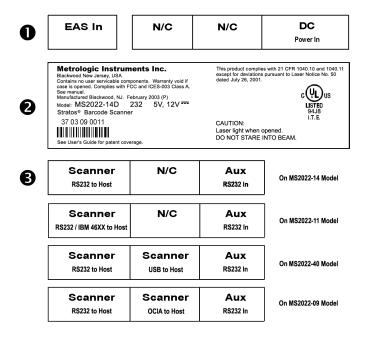


Figure 22. MS2022 Label Locations (Top) and Examples (Bottom)



#### QUICK INSTALLATION OUTLINE

The following is a quick preview of the steps required for 1<sup>st</sup> time installations. Each item is discussed in detail later in this section.

- Determine clearance, ventilation and service access requirements.
- Determine checkstand layout taking into account package flow, cable routing and power requirements.
- Choose the mounting option which provides the best cable/power access and unit stability.
- Unpack the unit.
- Make the appropriate countertop cutouts and install all support brackets.
- Place the unit in the counter.
- Install the platter.
- Follow the steps under the correct interface to connect the cables and power supply.
- Program the unit for the correct interface.
- Calibrate the scale (for the MS2020 model only).

#### SITE REQUIREMENTS

Before installing your Stratos scanner/scale, please consider the following items.

#### Vertical Clearance

A minimum clearance height of 7.50" from the checkstand surface is needed for the vertical 'hood' on all of the scanner models. Additional clearance is recommended for unobstructed LED viewing by the operator.

### Ventilation and Spacing

All Stratos models have a die-cast housing to dissipate heat allowing the unit to operate without a ventilation fan. Metrologic recommends that the temperature surrounding the unit does not exceed 40°C (104°F). There should be adequate convection and minimal heat producing equipment in close proximity of the unit. A cooling fan with a filter is recommended if there will be a conveyor motor or other heat producing equipment close to the unit that will create a high temperature environment.

Adequate spacing between the unit and the checkstand opening is required for proper operation of the scale. When the scanner/scale model is mounted properly, the scale platter should be able to move up and down freely without hitting the edges of the checkstand cutout. Refer to *Installing the Unit in the Counter* for detailed cutout dimensions and mounting instructions.

#### SITE REQUIREMENTS

#### **Service Access**

When routing and installing the cable(s) and power supply, make sure you leave access that these components may be swapped easily without the need to remove the unit from the checkstand.

When changing the StratosSWAP optics engine modules, Metrologic recommends removing the unit completely from the checkstand.

When calibrating or zeroing the scale, do not remove the unit from the checkstand. Refer to the *Scale Operation Section* of this guide for detailed instructions on zeroing and calibration.

#### Power Installation

The Power Supply (AC/DC) should be connected to an AC Outlet that is free of electrical noise (clean). A qualified electrician can determine the amount of electrical noise on the AC line. See additional information on power installation and restrictions under the Installation: Interface section of this manual.

### **Checkstand Layout Considerations**

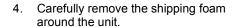
When placing a scanner in a checkstand, the following factors should be considered.

- Items should flow at a distance to the operator that maximizes comfort. The operator should not need to stretch or strain to reach for and scan packages.
- The Stratos can scan a bar code on all 6 sides of a package. The packages should flow into the scan area that provides the maximum reading performance. No lifting or orientation of the items is necessary. A properly placed item diverter can maximize the flow of packages.
- In what direction are the packages flowing? Most checkstands are designed
  for left-handed takeaway. If the operator is facing the vertical window of the
  scanner, packages flow from the operator's right to left. The packages are in
  queue on the conveyor to the right and the bagging is to the left.

#### UNPACKING THE UNIT

- 1. Make sure the shipping box is top-side up before opening.
- 2. Remove the accessories box and check it's content for the following items.
  - Remote Display (Optional), Qty. 1
  - · Programming Guide, Qty. 1
  - Installation and User's Guide, Qty. 2
  - · Power Supply, Qty. 1
  - Communication Cables, Qty. Application Dependent
- Lift the scanner out of the shipping box by gripping the **bottom** of the unit on both sides.

Important! Do not lift the unit out of the box by gripping the sides of the platter.



Important! Do not turn the unit upside down or tilt the unit onto its side while removing the shipping foam. The platter is not attached to the unit and can fall off!

 Lift the platter off the unit and store it in a safe location until the unit has been installed in the checkstand counter.

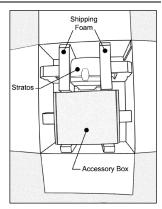


Figure 23.

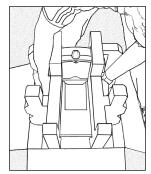


Figure 24.

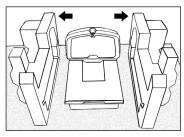


Figure 25.

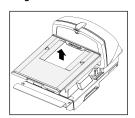


Figure 26.

### **Proper Lifting Technique**

On every Stratos model there are two lifting handles located under the removable platter. These handles are provided to assist in installation when placing the unit in the checkstand cutout.

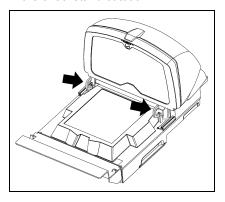


Figure 27. Lifting Handles (MS2021 Shown)

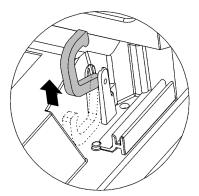


Figure 28. Rotate Handles Up (MS2021 Shown)

### For MS2020 Units Only

When lifiting the unit with these handles it is important to rest your thumbs against the front surface of the vertical window frame. If you do not do this the unit will tilt toward you when it is lifted. This makes installation difficult and increases the risk of dropping the scanner.

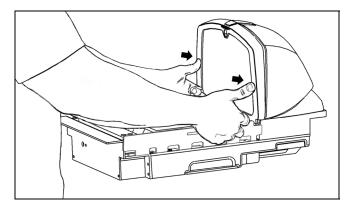


Figure 29. Rest Thumbs Against the Vertical Frame (MS2020 Shown)

### For the MS2020 and the MS2021 (Full Size Units)

There are two options for mounting your MS2020/MS2021 scanner. *Option A*, is a two-point mounting system that supports the unit at the front and back. *Option B*, is a three-point mounting system that supports the unit at the back and on the sides.

Before starting to mount the MS2020/MS2021 determine:

- The scanner's orientation in reference to the operator and the direction of package flow.
- The mounting method that provides the most stability for the scanner.
- If any additional materials or tools are required for installation.

### Option A: Two-point support.

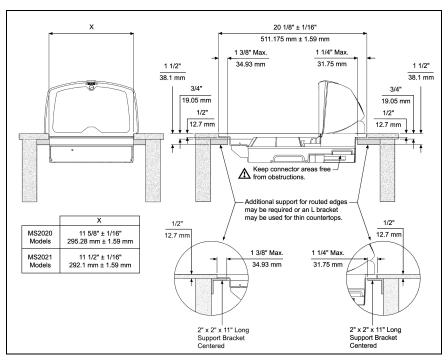


Figure 30. Option A, Two-Point Support

Package Flow Indicators

### Option B: Three-point support.

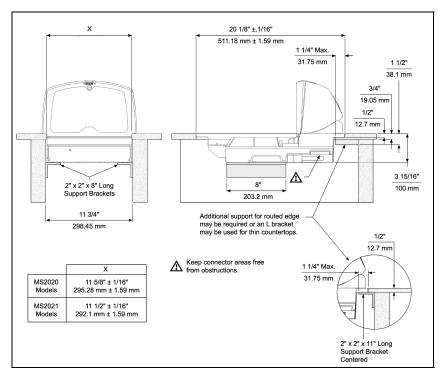


Figure 31. Option B, Three-Point Support

### For the MS2022 (Compact Size Unit)

There are two options for mounting your MS2022 scanner. *Option A*, is a two-point mounting system that supports the unit at the front and back. *Option B*, is a three-point mounting system that supports the unit at the back and on the sides.

Before starting to mount the MS2022 determine:

- The scanner's orientation in reference to the operator and the direction of package flow.
- The mounting method that provides the most stability for the scanner.
- If any additional materials or tools are required for installation.



#### Option A: Two-point support.

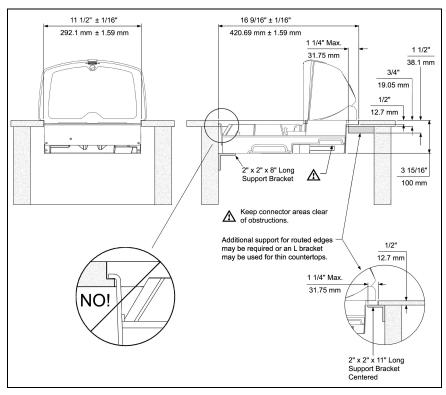


Figure 32. Option A, Two-Point Support

### For the MS2022 (Compact Size Unit)

### Option B: Three-point support.

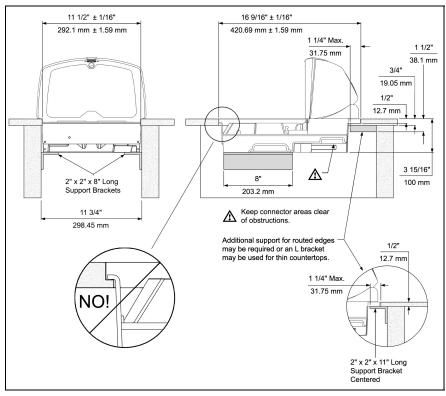


Figure 33. Option B, Three-Point Support

### **RS232**

- 1. Turn off the host system.
- 2. Connect the RS232 interface cable to the 1<sup>st</sup> 10-pin socket on the bottom of the scanner near the serial number label. Refer to figure 34 on page 33.
- 3. Connect the other end of the RS232 interface cable to the host device.



Before continuing, verify that the RS232 interface cable is connected to the appropriate interface jack on the scanner. An incorrect cable connection can cause communication problems or potential damage to the scanner.

4. Steps 4 through 6 are for MS2020 scanner/scales using dual cable interfaces where the scale is connected to the host with a separate communication cable. If your Stratos model does not include a scale skip to step 7.

Connect the scale/host cable to the 1<sup>st</sup> 10-pin socket on the bottom of the scanner next to the 3-pin Molex plug. Refer to figure 34 on page 33.

- 5. Connect the other end of the scale/host cable to the host device.
- 6. Connect the *optional* remote display cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the 3-pin Molex plug.
- 7. Connect the external power supply to the 3-pin Molex plug on the bottom of the scanner farthest away from the serial number label.



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet should be located near the equipment and be easily accessible.

8. Connect AC power to the transformer.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (Safety Extra Low Voltage) according to EN/IEC 60950.



# **RS232**

Scan the recall defaults and enable RS232 bar codes to configure the MS202x for RS232.

Scan 1<sup>st</sup>
Recall Defaults



10. Turn on the host system.

### **RS232**

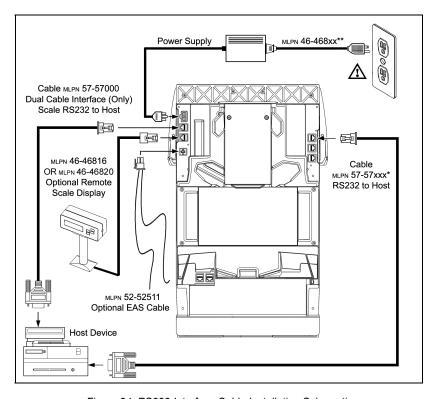


Figure 34. RS232 Interface Cable Installation Schematic

xxx\* Specifies connection to the host. Contact a Metrologic representative for additional information.

xx\*\* Specifies international connection. See the Base Kit Components and Optional Accessories section of this guide for a complete listing.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (Safety Extra Low Voltage) according to EN/IEC 60950.



# Full Speed USB (Integrated)

- 1. Turn off the host system.
- 2. Connect the USB interface cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the serial number label. Refer to figure 35 on page 36.
- 3. Connect the other end of the USB interface cable to the host.



Before continuing verify that the USB interface cable is connected to the appropriate socket on the scanner. An incorrect cable connection can cause communication problems or potential damage to the scanner.

### Manufacturers Note:



Plugging the scanner into the USB port of the PC does not guarantee that scanned information will appear at the PC. A software driver and correct configuration setting are also required for proper communication to occur.

4. Steps 4 through 6 are for MS2020 scanner/scales using dual cable interfaces where the scale is connected to the host with a separate communication cable. If your Stratos model does not include a scale skip to step 7.

Connect the scale/host cable to the 1<sup>st</sup> 10-pin socket on the bottom of the scanner next to the 3-pin Molex plug. Refer to figure 35 on page 36.

- 5. Connect the other end of the scale/host cable to the host device.
- 6. Connect the *optional* remote display cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the 3-pin Molex plug.
- Connect the external power supply to the 3-pin Molex plug on the bottom of the scanner farthest away from the serial number label.



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet should be located near the equipment and be easily accessible.

# Full Speed USB (Integrated)

- 8. Connect AC power to the transformer.
- Scan the Enable Full Speed USB Defaults bar code to configure the MS202x for USB communication.



10. Turn on the host system.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (Safety Extra Low Voltage) according to EN/IEC 60950.



# Full Speed USB (Integrated)

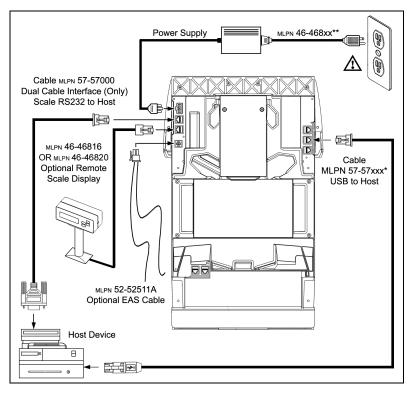


Figure 35. USB Cable Installation Schematic



xxx\* Specifies connection to the host. Contact a Metrologic representative for additional information.

xx\*\* Specifies international connection. See the Base Kit Components and Optional Accessories section of this guide for a complete listing.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (<u>Safety Extra Low Voltage</u>) according to EN/IEC 60950.



# LOW SPEED USB (EXTERNAL WITH MX009)

- 1. Turn off the host system.
- 2. Connect the USB/MX009 interface cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the serial number label. Refer to figure 36 on page 39.
- 3. Connect the other end of the USB/MX009 interface cable to the host.



Before continuing verify that the USB interface cable is connected to the appropriate socket on the scanner. An incorrect cable connection can cause communication problems or potential damage to the scanner.

#### Manufacturers Note:



Plugging the scanner into the USB port of the PC does not guarantee that scanned information will appear at the PC. A software driver and correct configuration setting are also required for proper communication to occur.

4. Steps 4 through 6 are for MS2020 scanner/scales using dual cable interfaces where the scale is connected to the host with a separate communication cable. If your Stratos model does not include a scale skip to step 7.

Connect the scale/host cable to the 1<sup>st</sup> 10-pin socket on the bottom of the scanner next to the 3-pin Molex plug. Refer to figure 36 on page 39.

- 5. Connect the other end of the scale/host cable to the host device.
- 6. Connect the *optional* remote display cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the 3-pin Molex plug.
- 7. Connect the external power supply to the 3-pin Molex plug on the bottom of the scanner farthest away from the serial number label.



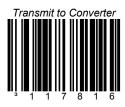
Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet should be located near the equipment and be easily accessible.

# LOW SPEED USB (EXTERNAL WITH MX009)

- 8. Connect AC power to the transformer.
- Scan the Enable USB Defaults bar code to configure the MS202x for USB communication.



 Scan the *Transmit to Converter* bar code to configure the MS202x for the MX009.



11. Turn on the host system.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (Safety Extra Low Voltage) according to EN/IEC 60950.



# LOW SPEED USB (EXTERNAL WITH MX009)

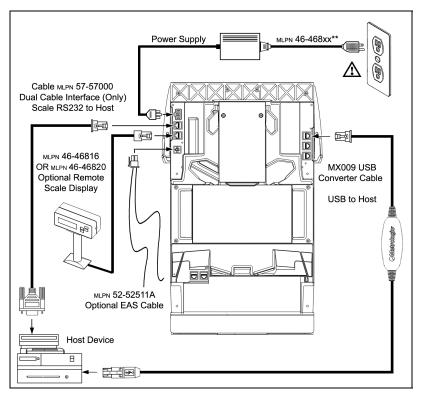


Figure 36. USB Cable Installation Schematic



xx\*\* Specifies international connection. See the Base Kit Components and Optional Accessories section of this guide for a complete listing.

#### Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV ( $\underline{S}$ afety  $\underline{E}$ xtra  $\underline{L}$ ow  $\underline{V}$ oltage) according to EN/IEC 60950.



### IBM 46xx

- 1. Turn off the host system.
- Connect the MVC cable to the 1<sup>st</sup> 10-pin socket on the bottom of the scanner near the serial number label. Refer to figure 37 on page 42.
- 3. Connect the other end of the IBM cable to the host.



Before continuing verify that the MVC cable is connected to the appropriate interface jack on the scanner. An incorrect cable connection can cause communication problems or potential damage to the scanner.

#### Manufacturers Note:



Plugging the scanner into the serial port of the PC does not guarantee that scanned information will appear at the PC. A software driver and correct configuration settings are also required for proper communication to occur.

4. Steps 4 through 6 are for MS2020 scanner/scales using dual cable interfaces where the scale is connected to the host with a separate communication cable. If your Stratos model does not include a scale skip to step 7.

Connect the scale/host cable to the 1<sup>st</sup> 10-pin socket on the bottom of the scanner next to the 3-pin Molex plug. Refer to figure 37 on page 42.

- 5. Connect the other end of the scale/host cable to the host device.
- 6. Connect the *optional* remote display cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the 3-pin Molex plug.
- Connect the external power supply to the 3-pin Molex plug on the bottom of the scanner farthest away from the serial number label.



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet should be located near the equipment and be easily accessible.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV ( $\underline{S}$ afety  $\underline{E}$ xtra  $\underline{L}$ ow  $\underline{V}$ oltage) according to EN/IEC 60950.



### IBM 46xx

- 8. Turn on the host system.
- Scan the Load 46xx IBM Defaults bar code to configure the MS2020 for IBM 46xx communication.



For additional communication options for IBM interfaces refer to the MetroSelect Configruation Guide (MLPN 00-02407).

### IBM 46xx

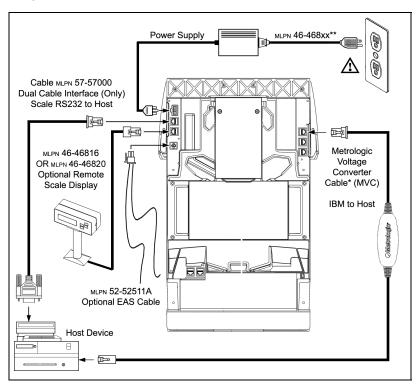


Figure 37. IBM Cable Installation Schematic



- \* Host end connection is application dependent. Contact a Metrologic Customer Service representative for additional information on Metrologic's MVC Cable series and the host connections available.
- xx\*\* Specifies international connection. See the Base Kit Components and Optional Accessories section of this guide for a complete listing.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (<u>Safety Extra Low Voltage</u>) according to EN/IEC 60950.



# OCIA

- 1. Turn off the host system.
- 2. Connect the OCIA interface cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the serial number label. Refer to figure 38 on page 45.
- 3. Connect the other end of the OCIA Interface cable to the host.



Before continuing verify that the OCIA cable is connected to the appropriate interface jack on the scanner. An incorrect cable connection can cause communication problems or potential damage to the scanner.

### Manufacturers Note:



Plugging the scanner into the serial port of the PC does not guarantee that scanned information will appear at the PC. A software driver and correct configuration settings are also required for proper communication to occur.

- 4. Steps 4 through 6 are for MS2020 scanner/scales using dual cable interfaces where the scale is connected to the host with a separate communication cable. If your Stratos model does not include a scale skip to step 7.
  - Connect the scale/host cable to the 1<sup>st</sup> 10-pin socket on the bottom of the scanner next to the 3-pin Molex plug. Refer to figure 38 on page 45.
- 5. Connect the other end of the scale/host cable to the host device.
- 6. Connect the *optional* remote display cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the 3-pin Molex plug.
- 7. Connect the external power supply to the 3-pin Molex plug on the bottom of the scanner farthest away from the serial number label.



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet should be located near the equipment and be easily accessible.

## **OCIA**

- 8. Turn on the host system.
- Scan the Load OCIA Defaults bar code to configure the MS2020 for OCIA communication.



For additional communication options for OCIA interfaces refer to the MetroSelect Configuration Guide (MLPN 00-02407).

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (Safety Extra Low Voltage) according to EN/IEC 60950.



# **OCIA**

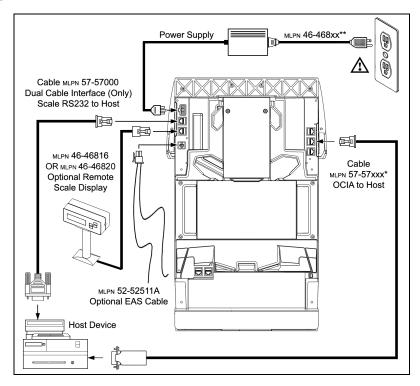


Figure 38. OCIA Cable Installation Schematic

- xxx\* Specifies connection to the host. Contact a Metrologic representative for additional information.
- xx\*\* Specifies international connection. See the Base Kit Components and Optional Accessories section of this guide for a complete listing.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV ( $\underline{S}$ afety  $\underline{E}$ xtra  $\underline{L}$ ow  $\underline{V}$ oltage) according to EN/IEC 60950.

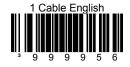


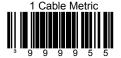
## INTEGRATED SCALE ON SINGLE CABLE SCANNER/SCALE SYSTEM

The following bar codes configure the scanner to the desired interface and scale parameters. These single cable interfaces handle all status and commands over a single communication cable for both the scanner and scale. Each one will provide different protocols between the scanner and a host device.

These bar codes are only used to configure the scanner. The scale is configured with a special download utility. It is pre-configured for use at the factory so the scale's parameters such as units of measure, remote display required, single or dual cable operation are all programmed at time of order. If desired to change the scale's configuration, please contact a Metrologic representative.

Scanner/Scale Single Cable RS232 Mode-English Defaults. This interface uses the Scanner/Scale Single Cable Command set for scanners with scales. Scale parameters will default to display required, 4-digit weigh mode, English units (lbs.).





Scanner/Scale Single Cable RS232 Mode-Metric Defaults. This interface uses the Scanner/Scale single Cable Command set for scanners with scales. Scale parameters will default to display required, 5-digit weigh mode, Metric units (kg.).

Scanner/Scale Single Cable RS232 OPOS Mode - English Defaults. This interface requires the Metrologic OPOS driver be installed on the host. The data transmissions then use special formatting to communicate. Scale parameters will default to display required, 5- digit weigh mode, English units (lbs.).



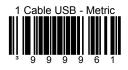


Scanner/Scale Single Cable RS232 OPOS Mode - Metric Defaults. This interface requires the Metrologic OPOS driver be installed on the host. The data transmissions then use special formatting to communicate. Scale parameters will default to display required, 5-digit weigh mode, Metric units (kg.).

## INTEGRATED SCALE ON SINGLE CABLE SCANNER/SCALE SYSTEM

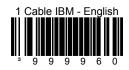
Scanner/Scale Single Cable IBM OEM Full Speed USB, English Defaults. This is full speed USB interface designed to communicate both scanner and scale information to a USB host. Scale parameters will default to display required, 4 digit weigh mode, English units (lbs.).





Scanner/Scale Single Cable IBM OEM Full Speed USB, Metric Defaults. This is a full speed USB interface designed to communicate both scanner and scale information to a USB host. Scale parameters will default to display required, 5-digit weigh mode, Metric units (kg.).

Scanner/Scale Single Cable IBM 46xx Emulation, English Defaults. This interface is IBM 46xx compatible. It defaults to Port 17 Table Top Scanner/ Scale but may be changed through MetroSet. Scale parameters will default of display required, 4-digit weigh mode, English units (lbs.).





Scanner/Scale Single Cable IBM 46xx Emulation, Metric Defaults. This interface is IBM 46xx compatible. It defaults to Port 17 Table Top Scanner/ Scale but may be caned through MetroSet. Scale parameters will default of display required, 5-digit weigh mode, Metric units (kg.).

## INTEGRATED SCALE ON SINGLE CABLE SCANNER/SCALE SYSTEM

### Changing Scale Defaults

The following bar codes change the defaults installed by the bar codes mentioned above.

When it is desired to give the English Mode weight in 5 digits, as in xx.yyy pounds, scan the "5-digit Weight" bar code AFTER any of the English scale defaults mentioned previously.





When it is desired to remove the scale's display form scanner memory because none is installed, use the "No Remote Display" bar code AFTER any of the main defaults mentioned previously.

When it is desired to use the previously mentioned protocols without the scale or the scale is in a Dual Cable environment, scan the "No Scale" barcode AFTER any of the main defaults mentioned previously. This is only needed if scanning one of the single cable protocols as no scale in the default condition otherwise.



#### **Dual Cable Scanner/Scale Units**

In a dual cable environment, the scanner and scale work independently. The scanner can be programmed to a stand-alone protocol by using one of the main single cable protocols mentioned previously and then remove the scale, or by use of the following bar code, which inherently does not include a scale.

Scanner Only Protocol RS232 Mode.

This interface uses the Scanner -Only Command set for scanners operating independently or without a scale installed.





Stratos' auxiliary port will support 5VDC devices with a 150mA maximum current. If the auxiliary device exceeds this specification an external power supply will be required to power the auxiliary device.

The following Metrologic scanners can receive power from Stratos: the MS9520, MS9540, and the MS5145.

- 1. Turn off the host system.
- 2. Connect the **round** end of the RS232 AUX cable to the RS232 socket of the **secondary** scanner (*see figure 39 on page 52*).
- Connect the other end of the RS232 AUX cable to the 3<sup>rd</sup> 10-pin socket on the bottom of the MS202x, near the serial number label.

Important: The MS2020 series' aux port requires the signals; transmit, receive, RTS & CTS from the secondary scanner.

 This step is required for secondary devices that require >5VDC and/or 150mA current to operate. Skip to step 5 if the secondary device requires ≤ 5VDC.

Plug the power supply into the secondary scanner's PowerLink cable (MLPN 54-54667).



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet should be located near the equipment and be easily accessible.

- Connect the MS2020/Host interface\* cable to the appropriate jack on the bottom of the MS2020.
- 6. Connect the other end of the MS2020/Host interface cable to the host.



Before continuing verify that the interface\* cable is connected to the appropriate jack on the scanner. An incorrect cable connection can cause communication problems or potential damage to the scanner.



\* The MS2020/host cable connection is interface dependent. Refer to the installation steps provided for the type of interface (RS232, IBM 46xx, etc.) required for your application.

Manufacturers Note:



Plugging the scanner into the serial port of the PC does not guarantee that scanned information will appear at the PC. A software driver and correct configuration settings are also required for proper communication to occur.

 Steps 7 through 9 are for MS2020 scanner/scales using dual cable interfaces where the scale is connected to the host with a separate communication cable. If your Stratos model does not include a scale skip to step 10.

Connect the scale/host cable to the 1<sup>st</sup> 10-pin socket on the bottom of the scanner next to the 3-pin Molex plug. Refer to figure 39 on page 52.

- 8. Connect the other end of the scale/host cable to the host device.
- 9. Connect the *optional* remote display cable to the 2<sup>nd</sup> 10-pin socket on the bottom of the scanner near the 3-pin Molex plug.
- Connect the external power supply to the 3-pin Molex plug on the bottom of the scanner farthest away from the serial number label.



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet should be located near the equipment and be easily accessible.

11. Connect AC power to the Stratos transformer and the secondary scanner if applicable.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV ( $\underline{S}$ afety  $\underline{E}$ xtra  $\underline{L}$ ow  $\underline{V}$ oltage) according to EN/IEC 60950.



To maintain compliance with standard CSA C22.2 No. 60950/UL 60950 and norm EN/IEC 60950, the power source should meet applicable performance requirements for a limited power source.

12. Configure the MS2020 for the appropriate interface configuration settings\*.



\* The MS2020/host cable connection is interface dependent. Refer to the installation steps provided for the type of interface (RS232, IBM 46xx, etc.) required for your application.

13. Scan the following bar code to configure the auxiliary port on the MS2020 to accept a Metrologic scanner as the secondary scanner.



The following bar codes **do not apply** when using an MS6720 as a secondary scanner. Contact a Metrologic representative for additional information on the MS6720. If the secondary scanner is not a Metrologic scanner refer to Section O of the MetroSelect Configuration Guide.



The auxiliary input port's data format must match the main output format of the secondary scanner.

14. Scan the following bar codes, in order, to configure the secondary scanner to match the auxiliary port's data format.

1<sup>st</sup> Enable AUX Output



2<sup>nd</sup> Secondary Scanner Data Format



3<sup>rd</sup> Enable Comm Timeouts



4<sup>th</sup> (Optional) Turn OFF Secondary Scanner's Beeper



15. Turn on the host system.

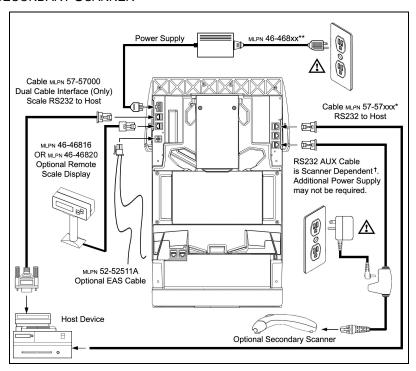


Figure 39. Secondary Scanner Cable Installation Schematic

xxx\* Specifies connection to the host. Contact a Metrologic representative for additional information.



The MS202x/host cable connection is interface dependent. Refer the installation steps provided for the type of interface required for your application.

xx\*\* Specifies international connection. See the Base Kit Components and Optional Accessories section of this guide for a complete listing.

† See Aux power notes on page 49.

Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV ( $\underline{S}$ afety  $\underline{E}$ xtra  $\underline{L}$ ow  $\underline{V}$ oltage) according to EN/IEC 60950.



### **EAS DEACTIVATION**

SW1 and SW2 are the switch banks inside the CheckPoint Device that set the deactivation range. The following is a list of CheckPoint recommended switch bank settings.

| Base Model | CheckPoint Recommended Switch Bank Settings |
|------------|---|
| MS2020     | SW1 & SW2 switches 1 and 6 set to ON        |
| MS2021     | SW1 & SW2 switches 1 and 6 set to ON        |
| MS2022     | SW1 & SW2 switches 1 and 6 set to ON        |

All models have a connector (*marked EAS In*) on the bottom of the scanner. Metrologic has available for purchase an EAS cable for connection between the scanner/scale and the Checkpoint Device (optional accessory, MLPN 52-52511A).

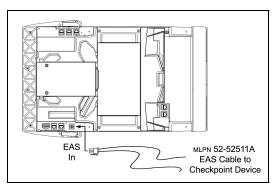
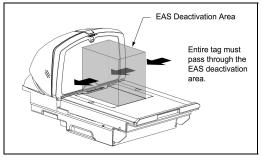


Figure 40. EAS Cable Connection (Bottom of Stratos)

The following figure shows the location of the EAS deactivation area for Stratos. It is important to pass the entire tag through this area to deactivate the security tag.



# SCAN ZONE

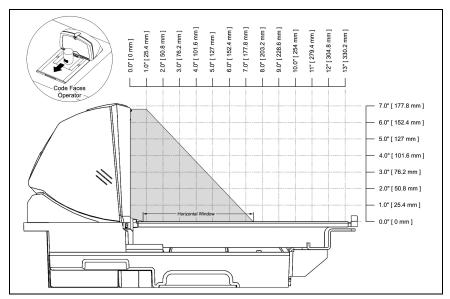


Figure 42. Checker-Side (13 mil)

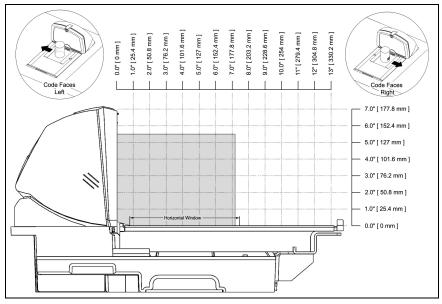


Figure 43. Horizontal Left/Right (13 mil)

# SCAN ZONE

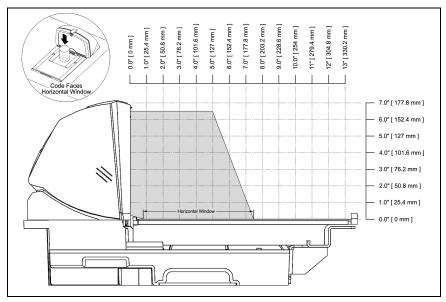


Figure 44. Horizontal Direct (13 mil)

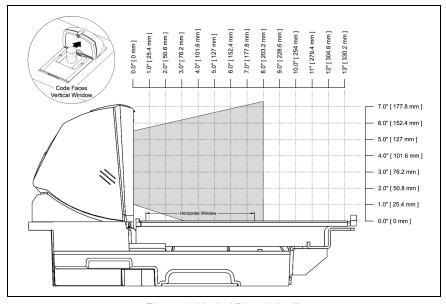


Figure 45. Vertical Direct (13 mil)

# SCAN ZONE

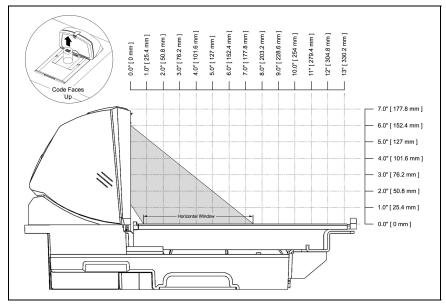


Figure 46. Top-Down (13 mil)

# IR ACTIVATION AREA

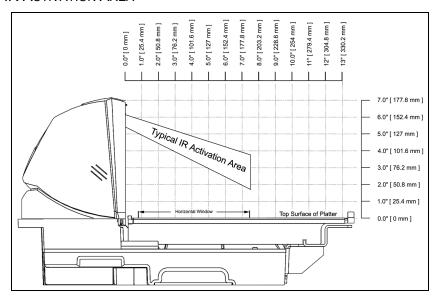


Figure 47. IR Activation Area Perpendicular to Package Flow

### Audible

When the MS2020 is in operation, it can provide audible feedback. These sounds indicate the status of the scanner. Eight settings are available for the tone of the beep (normal, 6 alternate tones and no tone) plus three volume settings. To change the tone or volume, refer to the *Changing the Beeper Tone & Volume* section of this manual.



## One Beep

When the scanner *first* receives power the white LED will flash, the blue LED will turn on and the scanner will beep once (*the white LED will remain on for the duration of the beep*). The scanner is now ready to scan.

When the scanner *successfully* reads a bar code, the white LED will flash and the scanner beeps once (*if programmed to do so*). If the scanner does not beep once and the white light does not flash, then the bar code has *not* been successfully read.



# Razzberry Tone

This is a failure indicator. Refer to failure modes on page 60.



# Three Beeps - during operation

When placing the scanner in program mode, the white LED will flash while the scanner simultaneously beeps three times. The white and blue LEDs will continue to flash until the unit exits program mode. Upon exiting program mode, the scanner will beep three times and the white LED will stop flashing.

When configured, 3 beeps can also indicate a communications timeout during normal scanning mode.

When using one-code-programming, the scanner will beep three times (the current selected tone), followed by a short pause, a high tone and a low tone. This tells the user that the single configuration bar code has *successfully* configured the scanner.



### Three Beeps - on power up

This is a failure indicator. Refer to failure modes on page 60.

### Visual

There is an array of LEDs (white and/or blue) located on the top of the hood of the MS202x. When the scanner is on, the flashing or constant illumination of the LEDs indicates the status of the current scan and the scanner.

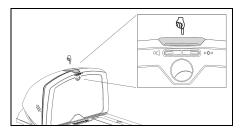


Figure 48. LEDs

#### No White or Blue LED

The LEDs will not be illuminated if the scanner is not receiving power from the host or transformer. They are also not illuminated when all lasers are turned off for any reason.

# Steady Blue

When all lasers are active, the blue LED is illuminated. The blue LED will remain illuminated until all lasers are deactivated.

# Steady Blue and Single White Flash

When the scanner successfully reads a bar code, the white LED will flash and the scanner will beep once. If the white LED does not flash or the scanner does not beep once, then the bar code has not been successfully read.

### Steady White and Blue

After a successful scan, the scanner transmits the data to the host device. Some communication modes require that the host inform the scanner when data is ready to be received. If the host is not ready to accept the information, the scanner's white LED will remain on until the data can be transmitted.

### Visual

# Flashing Blue then Flashing White

This indicates the scanner is in program mode. A razzberry tone indicates that an invalid bar code has been scanned in this mode.

or

If the unit is in sleep mode, each LED will flash once every 15 seconds.

# Steady White, Blue Off

This indicates the scanner may be waiting for communication from the host.

### **Failure Modes**

### Flashing Blue and One Razzberry Tone

This indicates that the scanner has experienced a laser subsystem failure. The scanner will try up to 3 times to correct the failure condition. If the laser subsystem continues to fail, that subsystem (horizontal or vertical) will be shut down and an error indication will be shown on the Diagnostic Indicator Display. This error stays on the display until corrected. If the remaining subsystem is still operational, scanning will continue using the operational components.

# Flashing Blue and White and Two Razzberry Tones

This indicates that the scanner has experienced a motor subsystem failure. The scanner will try up to 3 times to correct the failure condition. If the motor subsystem continues to fail, that subsystem (horizontal or vertical) will be shut down and an error indication will be shown on the Diagnostic Indicator Display. This error stays on the display until corrected. If the remaining subsystem is still operational, scanning will continue using the still operational components.

# **Continuous Razzberry Tone with Both LEDs Off**

If, upon power up, the scanner emits a continuous razzberry tone, then the scanner has an electronic failure. Return the unit for repair at an authorized service center.

### Three Beeps - On Power Up

If the scanner beeps 3 times on power up then, the nonvolatile memory that holds the scanner configuration has failed. Return the unit for repair at an authorized service center.

# **Diagnostic Indicator Display**

There is a two-digit error code display located under the platter near the bottom right corner of the output window. The following is a list of possible error codes and their meanings. Some errors will require immediate scanner maintenance.

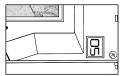


Figure 49. Error Code Display

| Error<br>Code | Description  |
|---------------|--|
| 01            | Reserved   |
| 02            | RAM ERROR – The scanner's Random Access Memory (RAM) is tested as faulty. Return the unit for repair at an authorized service center.  |
| 03            | PROGRAM ERROR – The scanner's software program is failing. Return the unit for repair.   |
| 04            | INTERFACE ERROR – After power up and any application exit (e.g. MetroSet, etc.), the scanner checks the interface hardware with that chosen in configuration. If they do not agree, an interface error exists. Correct this problem by getting the proper hardware interface OR programming Stratos configuration for the proper interface hardware attached.  |
| 05            | CONFIGURATION ERROR – The non-volatile configuration memory did not agree with the data last saved. Default configuration data is then used and the scanner continues operating. This error is also accompanied by 3 beeps. This error will remain during operation as a reminder that this power cycle is scanning against a default-generated configuration.   |
| 06            | COMMUNICATION ERROR - The RS232 data line is being held active. This causes the scanner to read a "break" signal constantly and continuous attempts are made to enter MetroSet configuration mode. A short on the RX Data line can cause this condition. It can also be the result of a laptop in power save mode. The scanner will abort attempts to enter configuration mode after a short timeout. The scanner can automatically recover from this condition once the short in the RX Data line is corrected. |

# **Diagnostic Indicator Display**

| Error<br>Code | Description  |
|---------------|--|
| 11            | SWITCH ERROR – The switch used for volume selection or sleep mode is detected in error (always closed). The condition is self-correcting if possible. If the error persists, return the unit for repair at an authorized service center. The scanning operation can continue with this error active.   |
| 12            | Reserved   |
| 13            | SCALE ERROR – Single Cable Scanner/Scales Only. The scanner does not communicate with the scale. Make sure there is nothing plugged into the 'Scale RS232 to Host' port. If there is disconnect the cable, it may be causing the communication error. If there is still no communication between the scanner and scale return the unit to authorized service center for repair.  |
| 14            | SCALE RETURN TO ZERO ERROR – The scale did not return to zero between scale weight requests if the zero checking function is enabled. The scale will need to be re-zeroed.   |
| 21            | LASER #1 (vertical) ERROR – The laser in the vertical scanning subsystem denotes a failure. The scanner will try three times to correct the laser operation. If the laser error persists, the vertical scanning subsystem will be shut down and this error code will remain on the Diagnostic Indicators. If the horizontal scanning subsystem is still healthy, it will remain active and scanning can CONTINUE using the remaining good subsystem! The unit, however, should be scheduled for repair at an authorized service center when convenient.  |
| 22            | LASER #2 (right horizontal) ERROR – The right laser in the horizontal scanning subsystem denotes a failure. The scanner will try three times to correct the laser operation. If the laser error persists, and the left horizontal laser (#3) is also in error, the horizontal scanning subsystem will be shut down and this error code will remain on the Diagnostic Indicators. If the left (Laser #3) horizontal scanning subsystem is still healthy, the horizontal scanning subsystem remains active and scanning can CONTINUE using the remaining good components! The unit, however, should be scheduled for repair at an authorized service center when convenient. |

# **Diagnostic Indicator Display**

| Error<br>Code | Description  |
|---------------|--|
| 23            | LASER #3 (left horizontal) ERROR – The left laser in the horizontal scanning subsystem denotes a failure. The scanner will try three times to correct the laser operation. If the laser error persists, and the right horizontal laser (#2) is also in error, the horizontal scanning subsystem will be shut down and this error code will remain on the Diagnostic Indicators. If the right (Laser #2) horizontal scanning subsystem is still healthy, the horizontal scanning subsystem remains active and scanning can CONTINUE using the remaining good components! The unit, however, should be scheduled for repair at an authorized service center when convenient. |
| 31            | MOTOR #1 (vertical) ERROR – The motor in the vertical scanning subsystem denotes a failure. The scanner will try three times to correct the motor operation. If the motor error persists, the vertical scanning subsystem will be shut down and this error code will remain on the Diagnostic Indicators. If the horizontal scanning subsystem is still healthy, it will remain active and scanning can CONTINUE using the remaining good subsystem! The unit, however, should be scheduled for repair at an authorized service center when convenient.  |
| 32            | MOTOR #2 (horizontal) ERROR – The motor in the horizontal scanning subsystem denotes a failure. The scanner will try three times to correct the motor operation. If the motor error persists, the horizontal scanning subsystem will be shut down and this error code will remain on the Diagnostic Indicators. If the vertical scanning subsystem is still healthy, it will remain active and scanning can CONTINUE using the remaining good subsystem! The unit, however, should be scheduled for repair at an authorized service center when convenient.  |

### POWER SAVE MODES

The MS2020 has five programmable power save modes. Refer to the *MetroSelect Programming Guide* for additional information on Power Save Modes.

#### 1. Blink Power Save Mode:

Blinks the laser OFF & ON after a programmed period of non-use.

When the scanner recognizes a bar code it will exit the Blink mode.

### 2. Laser Off Power Save Mode:

Turns the laser OFF after a programmed period of non-use. The motor continues to spin allowing for a faster "wake" up time.

Any movement detected by the IR will "wake" the scanner from the *Laser Off* power save mode (see figure 47 on page 56).

### 3. Laser & Motor Off Power Save Mode:

Turns the laser and motor OFF after a programmed period of non-use.

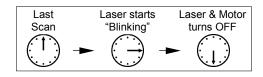
Any movement detected by the IR will "wake" the scanner from the power save mode (see figure 47 on page 56). This mode's "wake" time is slightly longer due to the motor's need to restart.

### 4. Dual Action Power Save Mode #1:

"Blinks" the laser OFF & ON after a programmed period of non-use turns the laser and motor OFF at thirty-minute intervals.

# Example:

If the power save timeout is set to 15 minutes.



Any movement detected by the IR will "wake" the scanner from the power save mode (see figure 47 on page 56).

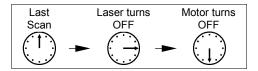
### **POWER SAVE MODES**

# 5. Dual Action Power Save Mode #2 (Default):

Turns the laser OFF after a programmed period of non-use then turns the motor OFF after thirty-minute intervals.

# Example:

If the power save timeout is set to 15 minutes.



Any movement detected by the IR will "wake" the scanner from the power save mode (see figure 47 on page 56).

### BEEPER OPTIONS AND BUTTON FUNCTIONS

# **Changing the Beeper Tone**

Beeper tones may be programmed directly or incrementally using the following bar code. The new tone will be heard followed by a short pause. Two more new tones will be heard signifying the new setting has been stored in memory. The silent (no beep) tone is also selectable.



# **Changing the Beeper Volume**

Volume levels may be programmed directly or incrementally using the following bar code. The new volume will be heard followed by a short pause. Two more tones will be heard signifying the new setting has been saved in memory. The silent (no volume) tone is also selectable.



#### BEEPER OPTIONS AND BUTTON FUNCTIONS

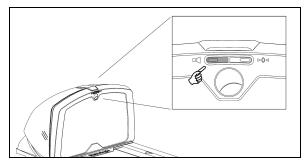


Figure 50. The Multi-Function Volume Button



Figure 51. Changing the Beeper

### **Changing the Beeper Tone**

A short (<3 second) depression and the beeper volume will change. The new volume will be heard. The silent (no beep) volume is also selectable.



Figure 52. Laser & Motor Off Power Save

# Placing the Unit in Laser & Motor Off Power Save Mode

Long (>3 seconds) depression
The Laser & Motor Off Power Save Mode is the only power save mode that can be activated with the multi-function button.

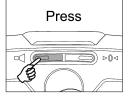


Figure 53. Normal Operation

### Waking the Unit from All Power Save Modes

The next button depression will awaken the scanner for normal operation.

### SCANNER OPERATION

#### STARTUP

When the scanner *first* receives power the white LED will flash, the blue LED will turn on and the scanner will beep once (the white LED will remain on for the duration of the beep). The scanner is now ready to scan.

#### POWER-UP TEST MODE

When a Stratos scanner is first powered up, it cycles through a number of selftests before starting normal operation. If there are any initial failures during this sequence of tests the scanner will beep or razz to indicate the error and an error code will appear in the diagnostic indicator display.

The following are examples of the types of tests performed at power-up.

- 1. Memory tests
- 2. Hardware setup tests
- Motor tests
- Laser tests
- 5. Configuration tests
- 6. Interface tests
- 7. Scale tests (MS2020 Models Only)

These tests are also performed on a periodic basis with the operator alerted to any failures.

### PROGRAMMING MODE

All MS2020 series scanners have been configured at the factory with a set of default communication protocols. Since many host systems have unique formats and protocol requirements, Metrologic provides a wide range of configurable features that may be selected with the use of the MetroSelect<sup>®</sup> Configuration Guide (MLPN 00-02407) or MetroSet.

For a complete list of the factory default settings, refer to the *Default Settings* section of this guide.

### SCALE ZEROING

After the unit has been officially calibrated (see page 70) the scale can be re-zeroed by pressing the scale zeroing button on either the unit or on the remote display stand. Refer to the figures below for button locations.

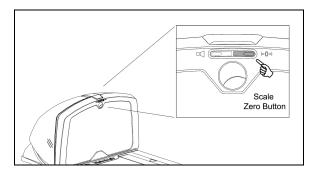


Figure 54. The scale zero button on scanner/scale.

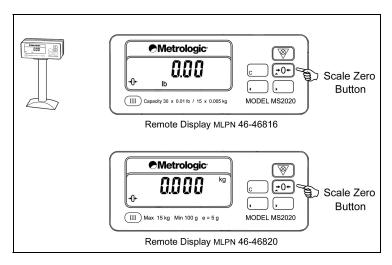


Figure 55. The scale zero button on the remote display.

#### **CALIBRATION**

The scanner/scale must be calibrated if:

- it is a first time installation
- the scale cannot be re-zeroed
- the calibration verification tests indicate errors
- there is a change in the units of measure [i.e. from pounds (lbs.) to kilograms (kg)]
- if the scale load cell has been replaced
- the calibration seal is missing or torn



The certification of the weighing mechanism of the scale version of this scanner is subject to federal, state and local Weights and Measures statutes and regulations and can only be performed by authorized government agencies and/or their duly registered agents. Each time the scale or weighing mechanism is calibrated, it should be properly sealed with a paper seal or a wire seal prior to being placed into service in commerce.

It is the responsibility of the owner of the scale to confirm compliance with the relevant Weights and Measures statutes and regulations applicable in your area by checking with the appropriate government agency before placing a newly calibrated unit into service or removing any official seals.

#### **Tools Required**

- Field Standard 30.0 pound Weight Set or 15.0 kilogram Weight Set
- Wire or Paper Seal



Type of seal to be used will depend on the guidelines specified by the local Weights and Measures authorities.

Phillips #1 Screw Driver

#### **Scale Calibration Methods**

- Scale Calibration with Remote Display uses the scale display to sequence through the calibration steps and store critical calibration points.
- Bar Code Scale Calibration without Remote Display\* uses the scanner / scale only and assumes there is no remote scale display.
   A bar code is used to initiate the calibration sequence and the speaker volume switch is used to store critical range values.
  - \* This calibration procedure will work with the remote display connected to the Stratos but no data will appear on the remote display.

### Priming the Scale for Calibration (lbs. or kg)

Prime the scale before either method of calibration is started.



Calibrating the scanner/scale must be done **after** the unit has been installed in the checkstand countertop.



It is important to use the correct certified (lb.  $or \, kg.$ ) field weight set when calibrating the scale.

- Check the platter to ensure that nothing is interfering with its freedom to move. This includes cleaning out the debris channel if the scanner/scale has been previously used.
- 2. Apply power to the scanner/scale.
- 3. Once the unit is powered up wait 5 minutes before proceeding.
- Place the 30.0 lb. weight or the 15 kg weight on the center of the scale. Allow the weight to settle.
- 5. Remove the weight.
- Repeat three times to prime the scale before calibration.

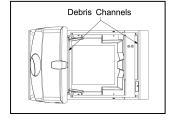


Figure 56. Debris Channels

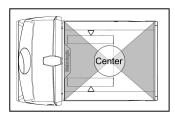


Figure 57. Scale Center

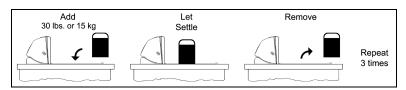


Figure 58. Priming the Scale for Calibration

### Scale Calibration Procedure (lbs. or kg) with Remote Display

1. Temporarily Remove the platter and place it in a safe location.



It is the responsibility of the owner of the scale to confirm compliance with the relevant Weights and Measures statutes and regulations applicable in your area by checking with the appropriate government agency before placing a newly calibrated unit into service or removing any official seals.

If this is a currently installed scanner/scale in need of calibration, cut and remove the calibration switch cover seal. If this is a new installation, cut and remove the factory-applied adhesive seal.



Follow all Electo-Static Discharge (ESD) procedures when exposing internal scanner/scale components.

Remove the M3 screw securing the calibration switch/button cover. Place
the cover and screw in a safe location. Verify that the scale calibration
switch is in the Run position.

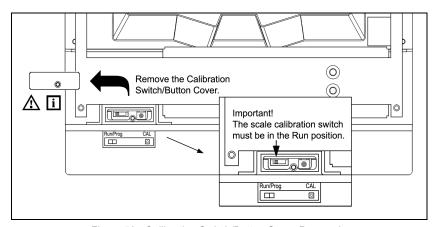


Figure 59. Calibration Switch/Button Cover Removal

### Scale Calibration Procedure (lbs. or kg) with Remote Display

4. **Enter full service access mode.** Power down the unit if necessary. Press and hold down the Calibration push button then power up the scanner/scale. Release the Calibration push button.

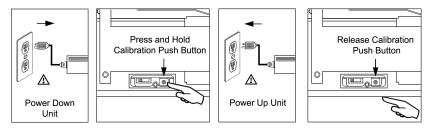


Figure 60. Entering Full Service Access Mode

 Enter calibration mode. The remote display will flash all of the characters available (see illustration below). Press the right arrow button twice (►)(►) while the display flashes all characters. The remote display should read CAL 1.

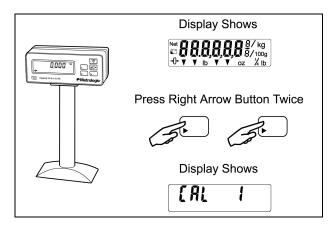


Figure 61. Entering Full Service Access Mode

6. Reinstall the platter onto the scanner/scale. Check the platter to ensure that it is seated properly and nothing is interfering with its freedom to move.

### Scale Calibration Procedure (lbs. or kg) with Remote Display

- 7. Make sure there is no load on the scale platter.
- Calibrate a zero load. Press the right arrow (►) button once when the remote display reads CAL 1 and there is no load on the scale platter.

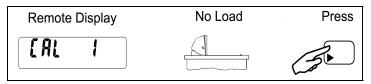


Figure 62.

 Place a half load (15.00 lbs. or 7.500 kg) on the center of the scale platter then press the right arrow (►) button.

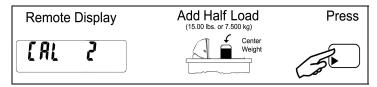


Figure 63.

 Add an additional half load (15.00 lbs. or 7.500 kg) to the existing half to simulate a full load, center entire load then press the right arrow (►) button.

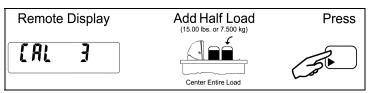


Figure 64.

11. Remove half of the load (15.00 lbs. or 7.500 kg), center the remaining load then press the right arrow (►) button.



Figure 65.

### Scale Calibration Procedure (lbs. or kg) with Remote Display

Remove the remaining half load from the scale then press clear (C). The message *done* will flash briefly on the display.

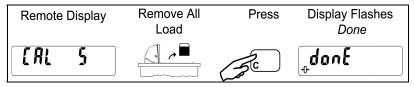


Figure 66.

13. **Exit calibration mode.** Press and hold the test button for at least 3 seconds then release. With no load on the scale the display should read 0.00 lb. or 0.000 kg.

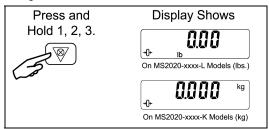


Figure 67.

14. The unit's calibration must now be verified as required by state and/or local Weights and Measures regulations (starting on page 80).

#### Need to Start Over?

If for any reason you need exit the calibration mode or restart the process press the test button then the clear button.

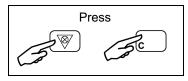


Figure 68.

### **Bar Code Calibration Procedure without Remote Display**

The following calibration procedure can be used when the remote scale display is not present. This procedure requires that the scanner/scale have a software serial number of 15001, or greater. The beeper volume switch is used to advance to the next stage of calibration and the LED display notifies the operator which 'calibration stage' (1 through 5) is active.

1. Temporarily remove the platter and place it in a safe location.



It is the responsibility of the owner of the scale to confirm compliance with the relevant Weights and Measures statutes and regulations applicable in your area by checking with the appropriate government agency before placing a newly calibrated unit into service or removing any official seals.

If this is a currently installed scanner/scale in need of calibration, cut and remove the calibration switch cover seal. If this is a new installation, cut and remove the factory-applied adhesive seal.



Follow all Electo-Static Discharge (ESD) procedures when exposing internal scanner/scale components.

3. Remove the M3 screw securing the calibration switch/button cover. Place the cover and screw in a safe location.

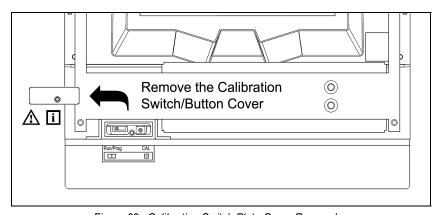
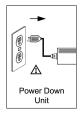
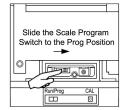


Figure 69. Calibration Switch Plate Cover Removal

### **Bar Code Calibration Procedure without Remote Display**

4. **Enter the scale program mode.** Power down the unit and slide the scale program switch to the program position. *If the system is a dual cable system*, disconnect the host to scale RS232 cable from the unit.





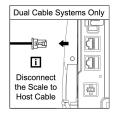
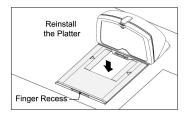


Figure 70. Entering the Scale Program Mode

5. Reinstall the platter and power up the unit.



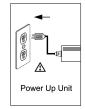


Figure 71. Platter Installation and Power Up

 Enter bar code calibration mode. Use the vertical window to scan the following bar code. The scanner will beep once as it enters the bar code calibration mode and the calibration utility will start.





Figure 72. Entering Bar Code Calibration Mode

i

If a razz tone is heard an error has occurred. Refer to Diagnostic Indicator Display: Error Codes in the Stratos installation and user's guide for additional information (00-02983).

### **Bar Code Calibration Procedure without Remote Display**

- 7. Make sure there is **no load** on the scale platter. The white LEDs will be used to indicate the current step in the calibration process.
- Calibrate a zero load. The white LEDs will blink once periodically. Wait 8 to 10 seconds for scale stability then press the beeper volume switch one time. The beeper will beep 1 time indicating that the Cal 1 value has been stored.

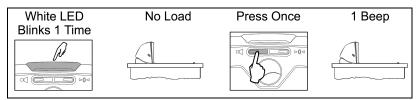


Figure 73.

Place a half load on the center of the scale platter. The white LEDs will blink twice periodically. Wait for scale stability, and then press the beeper volume switch once. The beeper will beep 2 times indicating that the Cal 2 value has been stored.

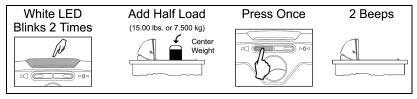


Figure 74.

10. Add an additional half load to the existing half to simulate a full load (center the entire load). The white LEDs will blink three times periodically. Wait for scale stability, and then press the beeper volume switch once. The beeper will beep 3 times indicating that the Cal 3 value has been stored.

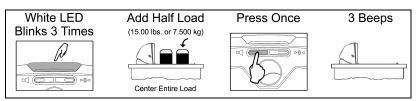


Figure 75.

### **Bar Code Calibration Procedure without Remote Display**

11. Remove half of the load and center the remaining load. The white LEDs will blink four times periodically. Wait for scale stability, and then press the beeper volume switch once. The beeper will beep 4 times indicating that the Cal 4 value has been stored.

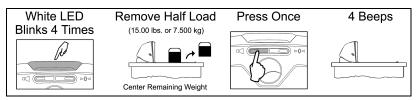


Figure 76.

12. Remove the remaining half load from the scale. The white LEDs will blink five times periodically. Wait for scale stability, and then press the beeper volume switch once. The beeper will beep 5 times indicating that the Cal 5 value has been stored.

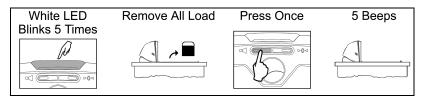
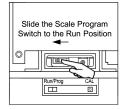


Figure 77.

- 13. Calibration is now complete. The scanner will automatically restart, and beep one time, in 5 seconds.
- 14. In order to use the scale in the normal operating mode, the unit must be powered down and the scale program switch returned to the run position.





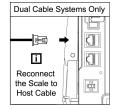




Figure 78.

15. The unit's calibration must now be verified as required by state and/or local Weights and Measures regulations (starting on page 80).

#### U.S. Pounds

The following tests verify if the scale's Calibration is accurate. For Kilograms see instructions starting on page 82.



The following tests are based on a 2-digit accuracy setting for pounds.

- Increasing Load Test
- Shift Test
- Decreasing Load Test
- Return to Zero Test

### Increasing Load Test

- Ensure there is no load on the scale platter and verify the remote display reads 0.00 lbs.
- Place a 5.00 lb. weight on the center of the scale platter and verify the display reads 5.00 lbs.
- 3. Place an additional 5.00 lb. weight on the center of the scale platter and verify the remote display reads between 9.99 and 10.01 lbs.
- 4. Place an additional 10.00 lb. weight on the center of the scale platter and verify the remote display reads between 19.99 and 20.01 lbs.
- 5. Place an additional 10.00 lb. weight on the center of the scale platter and verify the remote display reads between 29.99 and 30.01 lbs.
- Remove all the weight from the scale platter and verify the display reads 0.00 lbs.

### U.S. Pounds (lbs.)

#### Shift Test

- Ensure there is no load on the scale platter and verify the remote display reads 0.00 lbs.
- Place a 15.00 lb. weight on the scale platter in the center of zone A (see diagram) and verify the remote display reads between 14.99 and 15.01 lbs.
- 3. Remove the 15.00 lb. weight and verify the display reads 0.00 lbs.
- 4. Repeat steps 2 and three for each of the remaining zones (B, C, and D).
- Verify that the remote display reads
   0.00 lbs. when all weight has been removed.

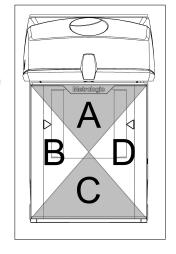


Figure 79. Shift Test Zones

#### Decreasing Load Test

- 1. Ensure there is no load on the scale platter and verify the remote display reads 0.00 lbs.
- Place a 30.00 lb. load on the center of the scale platter (use two 10.00 lb. weights and two 5.00 lb. weights). Verify the remote display reads between 29.99 and 30.01 lbs.
- 3. Remove a 10.00 lb. weight from the platter and center remaining weight. Verify that the remote display reads between 19.99 and 20.01 lbs.
- 4. Remove another 15.00 lbs. from the platter, center the remaining weight and verify the scale reads 5.00 lbs.
- 5. Remove all the weight from the platter and verify the scale has returned to 0.00 lbs.

#### Return to Zero Test

 Ensure there is no load on the scale platter and verify the remote display reads 0.00 lbs.

### Kilograms (kg)

The following tests verify if the scale's Calibration is accurate. For US Pounds see instructions starting on page 80.



The following tests are based on a 3-digit accuracy setting for kilograms.

- Increasing Load Test
- Shift Test
- Decreasing Load Test
- Return to Zero Test

#### Increasing Load test

- Ensure there is no load on the scale platter and verify the remote display reads 0.000 kg.
- Place a 2.500 kg weight on the center of the scale platter and verify the display reads 2.500 kg.
- 3. Place an additional 2.500 kg weight on the center of the scale platter and verify the remote display reads 4.995 kg and 5.005 kg.
- 4. Place an additional 5.000 kg weight on the center of the scale platter and verify the remote display reads between 9.995 kg. and 10.005 kg.
- 5. Place an additional 5.000 kg weight on the center of the scale platter and verify the remote display reads between 14.995 kg. and 15.005 kg.
- Remove all the weight from the scale platter and verify the display reads 0.000 kg.

### Kilograms (kg)

#### Shift Test

- Ensure there is no load on the scale platter and verify the remote display reads 0.000 kg.
- Place a 7.500 kg weight on the scale platter in the center of zone A (see diagram) and verify the remote display reads between 7.495 kg. and 7.505 kg.
- Remove the 7.500 kg weight and verify the display reads 0.000 lbs.
- 4. Repeat steps 2 and three for each of the remaining zones (B, C, and D).
- Verify that the remote display reads
   0.000 kg when all weight has been removed.

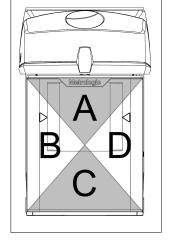


Figure 80. Shift Test Zones

#### Decreasing Load Test

- Ensure there is no load on the scale platter and verify the remote display reads 0.000 kg.
- Place a 15.000 kg load on the center of the scale platter. Verify the remote display reads between 14.995 kg. and 15.005 kg.
- 3. Remove 7.500 kg from the platter and center remaining weight. Verify that the remote display reads between 7.495 kg. and 7.505 kg.
- 4. Remove another 5.000 kg from the platter, center remaining weight and verify the scale reads 2.500 kg.
- Remove all the weight from the platter and verify the scale has returned to 0.000 kg.

#### Return to Zero Test

 Ensure there is no load on the scale platter and verify the remote display reads 0.000 kg.

#### SECURITY SEAL INSTALLATION



The certification of the weighing mechanism of the scale version of this scanner is subject to federal, state and local Weights and Measures statutes and regulations and can only be performed by authorized government agencies and/or their duly registered agents. Each time the scale or weighing mechanism is calibrated, it should be properly sealed with a paper seal or a wire seal prior to being placed into service in commerce.

It is the responsibility of the owner of the scale to confirm compliance with the relevant Weights and Measures statutes and regulations applicable in your area by checking with the appropriate government agency before placing a newly calibrated unit into service or removing any official seals.

Type of seal to be used will depend on the guidelines specified by the local Weights and Measures authorities.

The security seal must only be installed if there were <u>no</u> errors during the scale calibration verification tests.

### **Pressure Sensitive Security Seal**

- 1. Temporarily remove the platter and place it in a safe location.
- 2. Reinstall the calibration switch/button cover.

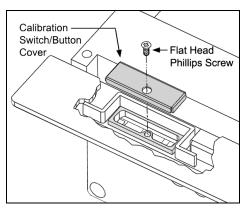


Figure 81. Calibration Switch/Button Cover

#### SECURITY SEAL INSTALLATION

## **Pressure Sensitive Security Seal**

3. Apply the appropriate calibration security seal over the switch cover.

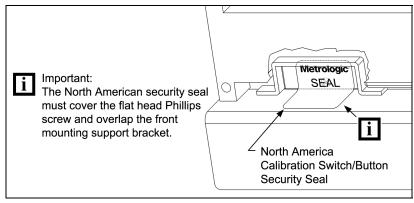


Figure 82. Calibration Switch/Button North America Security Seal Placement

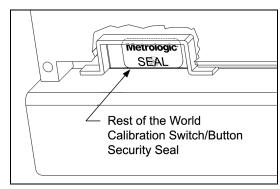


Figure 83. Calibration Switch/Button Rest of the World Security Seal Placement

Reinstall the platter.

#### SECURITY SEAL INSTALLATION

### Wire Security Seal (Seal Conversion Kit 46-46890)

- 1. Temporarily remove the platter and place it in a safe location.
- 2. Install the calibration switch/button tabbed cover.
- 3. Secure the cover in place with the flat head Phillips screw provided.
- Position the security seal cage over the tab on the calibration switch/button cover.
- 5. Thread the wire through the hole in the tab on the calibration switch/button cover and through the wire lock at the other end forming a loop (see figure 1).
- Crimp the lock closed to secure the wire, then pack the wire and lock into the cage.
- Insert the tab on the end of the transparent cage cover into the slot on the security cage then snap the other end into place over the security cage hook.
- 8. Reinstall the platter.

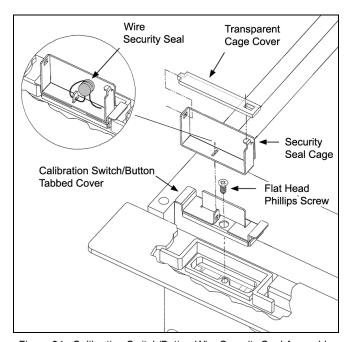


Figure 84. Calibration Switch/Button Wire Security Seal Assembly.

#### DAILY MAINTENANCE

Smudges and dirt can interfere with the proper scanning of a bar code. Therefore, the output window will need occasional cleaning.

#### For the glass window:

- 1. Spray glass cleaner onto lint free, non-abrasive cleaning cloth.
- 2. Gently wipe the scanner window.

#### For the red window:

- 1. Use mild soap and water with lint free, non-abrasive cleaning cloth.
- 2. Gently wipe the scanner window.

Also make sure the debris channels are cleaned regularly.

#### HORIZONTAL SCAN WINDOW REPLACEMENT

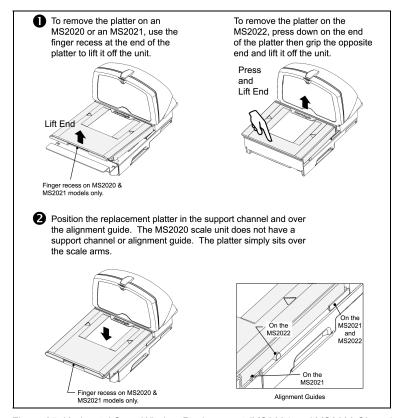


Figure 85. Horizontal Scan Window Replacement (MS2021 and MS2022 Shown)

## VERTICAL SCAN WINDOW REPLACEMENT

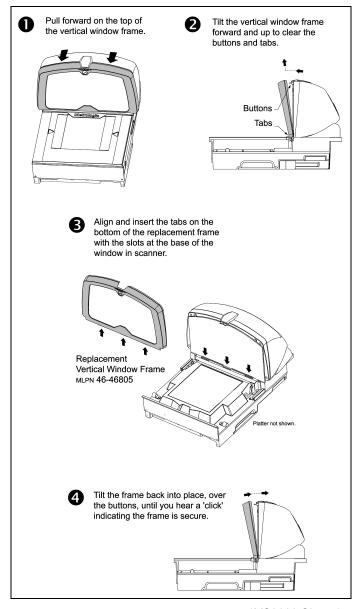


Figure 86. Vertical Scan Window Replacement (MS2022 Shown)

The following guide is for reference purposes only. Contact a Metrologic representative at 1-800-ID-METRO or 1-800-436-3876 to preserve the limited warranty terms.

| Symptom   | Possible Cause(s)                          | Solution   |
|---|--|--|
| All Interfaces  |  |  |
| No LEDs, beep or motor spin.  | No power is being supplied to the scanner. | Check the transformer, outlet and the power strip. Make sure the power cable is plugged into the scanner.                        |
| No LEDs, and no beep.   | No power is being supplied to the scanner. | The host system cannot supply enough current to power the MS2020 series scanner. Use the power supply included with the scanner. |
| During power up<br>the unit beeps 3<br>times.                           | A Non-volatile RAM failure.                | Contact a Metrologic service representative, if the unit will not hold the programmed configuration.                             |
| During power up the unit razzes continuously.                           | A RAM or ROM failure.                      | Contact a Metrologic service representative, if the unit will not function.  |
| During power up<br>the unit razzes<br>once and the blue<br>LED flashes. | A VLD failure.                             | Contact a Metrologic service representative.   |
| During power up<br>the unit razzes<br>twice and both<br>LEDs flash.     | Scanner motor failure.                     | Contact a Metrologic service representative.   |
| There are multiple scans upon presentation of code.                     | The same symbol timeout is set to short.   | Adjust same symbol timeout for a longer time.  |
| The unit powers   | The beeper is disabled.                    | Enable the beeper.   |
| up but does not   | No volume is selected.                     | Select a volume.   |
| beep.   | No tone is selected.                       | Select a tone.   |

| Symptom  | Possible Cause(s)   | Solution  |
|--|---|---|
| All Interfaces   |   |   |
|  | The unit is trying to scan a particular symbology that is not enabled.  | UPC/EAN and Code 128 are enabled by default. Verify that the type of bar code being read has been selected.   |
| The unit powers up but does not scan and/or beep.                                      | The unit has been programmed for a character length lock or a minimum length and the bar code being scanned does not satisfy the programmed criteria. | Verify that the bar code that is being scanned falls into the criteria.  Typical of Non-UPC/EAN codes. The scanner defaults to a minimum of 4 character bar code. |
| The unit scans a bar code, but locks up after the first scan (the white LED stays on). | The scanner is configured to support some form of host handshaking but is not receiving the signal.   | If the scanner is setup to support ACK/NAK, RTS/CTS, XON/XOFF or D/E, verify that the host cable and host are supporting the handshaking properly.                |
| The unit scans but the data transmitted to the host is incorrect.                      | The scanner's data format does not match the host system requirements.  | Verify that the scanner's data format matches that required by the host. Make sure that the scanner is connected to the proper host port.                         |
| Scanner beeps at   | The print quality of the bar code is suspect.   | The type of printer and/or the printer settings could be the  |
| some bar codes<br>and NOT form<br>others of the same<br>bar code                       | Check the character length lock.  | problem.  Check the print mode or change the printer settings.  |
| symbology.   | The aspect ratio of the bar code is out of tolerance.   | For example change to econo mode or high speed.   |

| Symptom   | Possible Cause(s)  | Solution  |
|---|--|---|
| All Interfaces  |  |   |
|   | The unit is trying to scan a particular symbology that is not enabled. | UPC/EAN and Code 128 are enabled by default. Verify that the type of bar code being read has been selected. |
| The unit powers up but does not scan and/or beep.   | The unit has been programmed for a character length lock or            | Verify that the bar code that is being scanned falls into the criteria.                                     |
| a minimum length and the bar code being scanned does not satisfy the programmed criteria. |  | Typical of Non-UPC/EAN codes. The scanner defaults to a minimum of 4 character bar code.                    |
|   | The bar code may have been printed incorrectly.                        | Check if it is a check digit, character or border problem.  |
| The unit beeps at some bar codes but NOT for others of the same bar                       | The scanner is not configured correctly for this type of bar code.     | Check if check digits are set properly.   |
| code symbology.   | The minimum symbol length setting does not work with the bar code.     | Check if the correct minimum symbol length is set.  |
| RS232 Only  | ·  |   |
| The unit powers up OK and scans   | The com port at the host is not working or is not configured properly. | Check to make sure that the baud rate and parity of the   |
| OK but does not communicate properly to the host.   | The cable is not connected to the proper com port.                     | scanner and the communication port match and the program is looking for "RS232" data.                       |
| nost.   | The com port is not operating properly.                                | NOZUZ dala.   |

| Symptom  | Possible Cause(s)   | Solution   |  |  |  |
|--|---|--|--|--|--|
| RS232 Only   |   |  |  |  |  |
| The host is receiving data but the data does not look correct.   | The scanner and host may not be configured for the same interface.    | Check that the scanner and the host are configured for the same interface.   |  |  |  |
| Characters are being dropped.  | The intercharacter delay needs to be added to the transmitted output. | Add some intercharacter delay to the transmitted output by using the MetroSelect Configuration Guide (MLPN 00-02407B). |  |  |  |
| Aux Port Operation   | With Any Interface  |  |  |  |  |
| The secondary scanner is not functioning.  |   | Refer to the user's guide provided with the secondary scanner.   |  |  |  |
|  | Cable (MLPN 54-54667)<br>may not be connected<br>to the proper port.  | Ensure that the secondary scanner is connected to the MS2020 com port marked "Aux" port.                               |  |  |  |
| The secondary scanner powers up but data is not relayed to the   | The auxiliary com port  | * The MS2020 series must<br>be programmed to enable<br>the auxiliary port.   |  |  |  |
| host.  | may not be operating properly.  | The auxiliary input port's data format must match the main output format of the secondary scanner.                     |  |  |  |
| * Use MetroSet. For the auxiliary interface, choose "HoloTrak Decode" All remaining parameters will be automatically chosen. |   |  |  |  |  |

#### **RS232 DEMONSTRATION PROGRAM**

If an RS232 scanner is not communicating with your IBM compatible PC, key in the following BASIC program to test that the communication port and scanner are working. This program is for demonstration purposes only. It is only intended to prove that cabling is correct, the com port is working, and the scanner is working. If the bar code data displays on the screen while using this program, it only demonstrates that the hardware interface and scanner are working. At this point, investigate whether the application software and the scanner configuration match. If the application does not support RS232 scanners, a software wedge program that will take RS232 data and place it into a keyboard buffer may be needed. This program tells the PC to ignore RTS-CTS, Data Set Ready (DSR) and Data Carrier Detect (DCD) signals. If the demonstration program works and yours still does not, jumper RTS to CTS and Data Terminal Reading (DTR) to DCD and DSR on the back of your PC.

- 10 CLS
- 20 ON ERROR GOTO 100
- 30 OPEN "COM1:9600,S,7,1,CS0,DS0,CD0,LF" AS #1
- 35 PRINT "SCAN A FEW BAR CODES"
- 40 LINE INPUT #1, BARCODE\$
- 50 PRINT BARCODE\$
- 60 K\$ = INKEY\$: IF K\$ = CHR\$(27) THEN GOTO 32766
- 70 GOTO 40
- 100 PRINT "ERROR NO."; ERR; "PRESS ANY KEY TO TERMINATE."
- 110 K\$ = INKEY\$: IF K\$ = "" THEN GOTO 110
- 32766 CLOSE: SYSTEM
- 32767 END

#### **COMMUNICATION PARAMETERS**

Many functions of the scanner can be "programmed" - that is, enabled or disabled. The scanner is shipped from the factory programmed to a set of default conditions. The default parameter of the scanner has an asterisk (\*) in the charts on the following pages. If an asterisk is not in the default column then the default setting is Off or Disabled. Every communication does not support every parameter. If the communication supports a parameter listed in the charts on the following pages, a check mark will appear.

| PARAMETER                 | DEFAULT | OCIA | RS232 | IBM<br>46XX | USB |
|---------------------------|---------|------|-------|-------------|-----|
| UPC/EAN                   | *       | ✓    | ✓     | ✓           | ✓   |
| Code 128                  | *       | ✓    | ✓     | ✓           | ✓   |
| Code 93                   |         | ✓    | ✓     | ✓           | ✓   |
| Codabar                   |         | ✓    | ✓     | ✓           | ✓   |
| Interleaved 2 of 5 (ITF)  |         | ✓    | ✓     | ✓           | ✓   |
| MOD 10 Check on ITF       |         | ✓    | ✓     | ✓           | ✓   |
| Code 11                   |         | ✓    | ✓     | ✓           | ✓   |
| Code 39                   |         | ✓    | ✓     | ✓           | ✓   |
| Full ASCII Code 39        |         | ✓    | ✓     | ✓           | ✓   |
| MOD 43 CD on Code 39      |         | ✓    | ✓     | ✓           | ✓   |
| Transmit Mode 43 CD       |         | ✓    | ✓     | ✓           | ✓   |
| Paraff                    |         | ✓    | ✓     | ✓           | ✓   |
| Paraff Lead "A"           |         | ✓    | ✓     | ✓           | ✓   |
| Allow Paraff Failures     |         | ✓    | ✓     | ✓           | ✓   |
| French PC Terminal        |         |      | ✓     |             |     |
| MSI-Plessey               |         | ✓    | ✓     | ✓           | ✓   |
| Airline (15 digit) 2 of 5 |         | ✓    | ✓     | ✓           | ✓   |
| Airline (13 digit) 2 of 5 |         | ✓    | ✓     | ✓           | ✓   |
| Matrix 2 of 5             |         | ✓    | ✓     | ✓           | ✓   |
| Telepen                   |         | ✓    | ✓     | ✓           | ✓   |
| UK Plessey                |         | ✓    | ✓     | ✓           | ✓   |
| STD 2 of 5                |         | ✓    | ✓     | ✓           | ✓   |

| PARAMETER                      | DEFAULT            | OCIA | RS232 | IBM<br>46XX | USB      |
|--------------------------------|--------------------|------|-------|-------------|----------|
| MSI-Plessey 10/10 Check Digit  |                    | ✓    | ✓     | ✓           | <b>✓</b> |
| MSI-Plessey MOD 10 Check Digit |                    | ✓    | ✓     | ✓           | ✓        |
| ITF Symbol Lengths             | Variable           | ✓    | ✓     | ✓           | ✓        |
| ITF Minimum Symbol Length      | 6                  | ✓    | ✓     | ✓           | ✓        |
| Symbol Length Lock             | None               | ✓    | ✓     | ✓           | ✓        |
| Minimum Symbol Length          | 4                  | ✓    | ✓     | ✓           | ✓        |
| Trioptic                       |                    | ✓    | ✓     | ✓           | ✓        |
| RSS14 Enable                   |                    | ✓    | ✓     | ✓           | ✓        |
| RSS14 ID "]e0"                 | *                  | ✓    | ✓     | ✓           | ✓        |
| RSS14 App ID "01"              | *                  | ✓    | ✓     | ✓           | ✓        |
| RSS14 Check Digit              | *                  | ✓    | ✓     | ✓           | ✓        |
| RSS Expanded Enable            |                    | ✓    | ✓     | ✓           | ✓        |
| Expanded ID "]e0"              | *                  | ✓    | ✓     | ✓           | ✓        |
| RSS Limited Enable             |                    | ✓    | ✓     | ✓           | ✓        |
| RSS Limited ID "]e0"           | *                  | ✓    | ✓     | ✓           | ✓        |
| RSS Limited App ID "01"        | *                  | ✓    | ✓     | ✓           | ✓        |
| RSS Limited Check Digit        | *                  | ✓    | ✓     | ✓           | ✓        |
| DTS/SIEMENS                    |                    | ✓    |       |             |          |
| DTS/NIXDORF                    | *                  | ✓    |       |             |          |
| NCR F                          |                    | ✓    |       |             |          |
| NCR S                          |                    | ✓    |       |             |          |
| Beeper Tone                    | Normal             | ✓    | ✓     | ✓           | ✓        |
| Beep Transmit Sequence         | Before<br>Transmit | ✓    | ✓     | ✓           | ✓        |
| Beeper Volume                  | Loudest            | ✓    | ✓     | ✓           | ✓        |
| Communication Timeout          | None               | ✓    | ✓     | ✓           | ✓        |

| PARAMETER  | DEFAULT                    | OCIA     | RS232    | IBM<br>46XX | USB      |
|--|----------------------------|----------|----------|-------------|----------|
| Razzberry Tone on Timeout  |                            | ✓        | ✓        | ✓           | <b>✓</b> |
| Three Beeps on Timeout   |                            | ✓        | ✓        | ✓           | ✓        |
| No Beeps on Timeout  | *                          | ✓        | ✓        | ✓           | ✓        |
| Fast Beep  |                            | ✓        | ✓        | ✓           | ✓        |
| Beep Twice on Supplements  |                            | ✓        | ✓        | ✓           | ✓        |
| No Beeps on Timeout  | *                          | ✓        | ✓        | ✓           | ✓        |
| 5 Retries Before Timeout   |                            | ✓        | ✓        | ✓           | ✓        |
| Timeout In   | 2 secs.                    | ✓        | ✓        | ✓           | ✓        |
| Laser Off Between Records  |                            | ✓        | ✓        | ✓           | ✓        |
| Variable Laser Off Delay   | 5 - 635 msec               | ✓        | ✓        | ✓           | ✓        |
| Disable Button Control of<br>Power Save Mode   |                            | ✓        | ✓        | ✓           | ✓        |
| Disable Button Control of Beep Volume  |                            | ✓        | ✓        | ✓           | ✓        |
| Flash LED on Good Scan   | *                          | ✓        | ✓        | ✓           | ✓        |
| Reverse LED Convention   |                            | ✓        | ✓        | ✓           | ✓        |
| Flash LED on Good Scan   | *                          | ✓        | ✓        | ✓           | ✓        |
| Enter Power Save Mode  | 61 mins.                   | ✓        | ✓        | ✓           | ✓        |
| Blink Power Save Mode  |                            | ✓        | ✓        | ✓           | ✓        |
| Laser OFF Power Save Mode  |                            | ✓        | ✓        | ✓           | ✓        |
| Laser & Motor OFF Power Save Mode  |                            | ✓        | ✓        | ✓           | ✓        |
| Dual Action Power Save Mode #1   |                            | ✓        | ✓        | ✓           | ✓        |
| Dual Action Power Save Mode #2   | *                          | ✓        | ✓        | ✓           | ✓        |
| Same Symbol Rescan Timeout:<br>500 msecs Programmable in 50 msec<br>steps (MAX 6.35 seconds) | *                          | <b>✓</b> | <b>~</b> | ✓           | <b>✓</b> |
| Intercharacter Delay Programmable in 1 msec steps (MAX 255 msecs)                            | 1 msecs<br>10 msecs in KBW | ✓        | ✓        | ✓           |          |

| PARAMETER                                 | DEFAULT | OCIA | RS232 | IBM<br>46XX | USB |
|---|---------|------|-------|-------------|-----|
| Number of Scan Buffers                    | 1       | ✓    | ✓     | ✓           | ✓   |
| UPC GTIN-14 Format                        |         | ✓    | ✓     | ✓           | ✓   |
| EAN-8 Enable                              | *       | ✓    | ✓     | ✓           | ✓   |
| Transmit EAN-8 Check Digit                | *       | ✓    | ✓     | ✓           | ✓   |
| Convert EAN-8 to EAN-13                   |         | ✓    | ✓     | ✓           | ✓   |
| EAN-13 Enable                             | *       | ✓    | ✓     | ✓           | ✓   |
| Transmit EAN-13 Check Digit               | *       | ✓    | ✓     | ✓           | ✓   |
| UPC-A Enable                              | *       | ✓    | ✓     | ✓           | ✓   |
| Convert UPC-A to EAN-13                   |         | ✓    | ✓     | ✓           | ✓   |
| Transmit UPC-A Check Digit                | *       | ✓    | ✓     | ✓           | ✓   |
| Transmit UPC-A Number System              | *       | ✓    | ✓     | ✓           | ✓   |
| Transmit UPC-A Manufacturers ID.          | *       | ✓    | ✓     | ✓           | ✓   |
| Transmit UPC-A Item ID                    | *       | ✓    | ✓     | ✓           | ✓   |
| UPC-E Enable                              | *       | ✓    | ✓     | ✓           | ✓   |
| Empand UPC-E                              |         | ✓    | ✓     | ✓           | ✓   |
| Transmit UPC-E Lead '0'                   | *       | ✓    | ✓     | ✓           | ✓   |
| Transmit UPC-E Check Digit                |         | ✓    | ✓     | ✓           | ✓   |
| Disable UPC-E Auto Redundancy             | *       | ✓    | ✓     | ✓           | ✓   |
| Transmit Codabar Start/Stop<br>Characters |         | ✓    | ✓     | ✓           | ✓   |
| Codabar CLSI                              |         | ✓    | ✓     | ✓           | ✓   |
| Dual Field Codabar                        |         | ✓    | ✓     | ✓           | ✓   |
| Tab Between Dual field Codabar            |         | ✓    | ✓     | ✓           | ✓   |
| Codabar CLSI Check Digit                  |         | ✓    | ✓     | ✓           | ✓   |
| Codabar 7-Check Check Digit               |         | ✓    | ✓     | ✓           | ✓   |
| Codabar Mod-16 Check Digit                |         | ✓    | ✓     | ✓           | ✓   |

| PARAMETER                              | DEFAULT | OCIA | RS232 | IBM<br>46XX | USB |
|--|---------|------|-------|-------------|-----|
| Transmit MSI Plessey Check Digits      |         | ✓    | ✓     | ✓           | ✓   |
| Number of MSI Plessey Check Digits     | 0       | ✓    | ✓     | ✓           | ✓   |
| UK Plessey A to X Convert              |         | ✓    | ✓     | ✓           | ✓   |
| UK Plessey Special 12 Character Format |         | ✓    | ✓     | ✓           | ✓   |
| Transmit UK Plessey Check Digit        |         | ✓    | ✓     | ✓           | ✓   |
| EAN 128 Enable                         |         | ✓    | ✓     | ✓           | ✓   |
| Enable French Pharma                   |         | ✓    | ✓     | ✓           | ✓   |
| Enable Matrix 2 of 5 Check Digit       |         | ✓    | ✓     | ✓           | ✓   |
| Enable Hong Kong 2 of 5                |         | ✓    | ✓     | ✓           | ✓   |
| Enable Alpha Telepen                   |         | ✓    | ✓     | ✓           | ✓   |
| Telepen Convert Lead '^L' to 'E'       |         | ✓    | ✓     | ✓           | ✓   |
| Enable Code 11 Check Digit             |         | ✓    | ✓     | ✓           | ✓   |
| Parity                                 | Space   |      | ✓     |             |     |
| Baud Rate                              | 9600    |      | ✓     |             |     |
| 8 Data Bits                            |         |      | ✓     |             |     |
| 7 Data Bits                            | *       |      | ✓     |             |     |
| Stop Bits                              | 2       |      | ✓     |             |     |
| RTS / CTS Enabled                      |         |      | ✓     |             |     |
| Message RTS                            |         |      | ✓     |             |     |
| Character RTS                          | *       |      | ✓     |             |     |
| ACK / NAK                              |         |      | ✓     |             |     |
| O / N Handshaking                      |         |      | ✓     |             |     |
| Host Bell / Cancel                     |         |      | ✓     |             |     |
| Xon / Xoff                             |         |      | ✓     |             |     |
| No Transmit Without DTR Present        |         |      | ✓     |             |     |
| French PC Terminal Emulation           |         |      | ✓     |             |     |

| PARAMETER                                 | DEFAULT | OCIA | RS232 | IBM<br>46XX | USB |
|---|---------|------|-------|-------------|-----|
| "D/E" Disable Command                     |         |      | ✓     | ✓           | ✓   |
| "Z/R" Disable Command                     |         |      | ✓     | ✓           | ✓   |
| "F/L" Laser Command                       |         |      | ✓     | ✓           | ✓   |
| "M/O" Motor Enable Commands               |         |      | ✓     | ✓           | ✓   |
| Beep on Bell                              |         |      | ✓     | ✓           | ✓   |
| Razz on 'z'                               |         |      | ✓     | ✓           | ✓   |
| Activate on DTR                           |         |      | ✓     | ✓           | ✓   |
| Activate on DC2 Character                 |         |      | ✓     | ✓           | ✓   |
| Xmit No Read Message<br>on DC2 Timeout    |         |      | ✓     | ✓           | ✓   |
| No Transmit LED During<br>No Read Message |         |      | ✓     | ✓           | ✓   |
| Programmable "No Read" Message            |         |      | ✓     | ✓           | ✓   |
| Recv "I" = Transmit "METROLOGIC"          |         |      | ✓     | ✓           | ✓   |
| Recv "i" = Transmit Scanner ID Byte       |         |      | ✓     | ✓           | ✓   |
| STX Prefix                                |         |      | ✓     |             | ✓   |
| TAB Prefix                                |         |      | ✓     |             | ✓   |
| Metrologic Prefix                         |         |      | ✓     |             | ✓   |
| UPC Prefix                                |         |      | ✓     |             | ✓   |
| ETX Suffix                                |         |      | ✓     |             | ✓   |
| TAB Suffix                                |         |      | ✓     |             | ✓   |
| Carriage Return Suffix                    | *       |      | ✓     |             | ✓   |
| Line Feed Suffix                          | *       |      | ✓     |             | ✓   |
| UPC Suffix                                |         |      | ✓     |             | ✓   |
| Transmit LRC                              |         |      | ✓     |             | ✓   |
| Start LRC on 1 <sup>st</sup> Byte         |         |      | ✓     |             | ✓   |
| Start LRC on 2 <sup>nd</sup> Byte         |         |      | ✓     |             | ✓   |

| PARAMETER                               | DEFAULT                | OCIA | RS232 | IBM<br>46XX | USB |
|---|------------------------|------|-------|-------------|-----|
| 'c' Prefix for UPC                      |                        |      | ✓     |             | ✓   |
| '\$' Prefix for UPC                     |                        |      | ✓     |             | ✓   |
| Programmable Prefix Characters          | 10 avail               |      | ✓     |             | ✓   |
| Programmable Suffix Characters          | 10 avail               |      | ✓     |             | ✓   |
| Predefined Code ID Sets                 | Multiple<br>Selections |      | ✓     |             | ✓   |
| Programmable Prefix for Code Types      |                        |      | ✓     |             | ✓   |
| Programmable Suffix for Code Types      |                        |      | ✓     |             | ✓   |
| Programmable Code Lengths               | 7 avail                |      | ✓     | ✓           | ✓   |
| Code Selects                            | 7 avail                |      | ✓     | ✓           | ✓   |
| Code Select Timeout 0.1 to 25.5 seconds | 5 sec                  |      | ✓     | ✓           | ✓   |
| Replace 1 Character in Transmission     |                        |      | ✓     |             | ✓   |
| Razz on Code Select Timeout             | *                      |      | ✓     | ✓           | ✓   |
| Japan Dual Field Code Selects           |                        |      | ✓     | ✓           | ✓   |
| EAN-13 Only in Japan Dual Field         |                        |      | ✓     | ✓           | ✓   |
| Two Digit Supplements                   |                        | ✓    | ✓     | ✓           | ✓   |
| Five Digit Supplements                  |                        | ✓    | ✓     | ✓           | ✓   |
| Require Supplements                     |                        | ✓    | ✓     | ✓           | ✓   |
| Remote Supplement Support               |                        | ✓    | ✓     | ✓           | ✓   |
| Two Digit Redundancy                    |                        | ✓    | ✓     | ✓           | ✓   |
| Five Digit Redundancy                   |                        | ✓    | ✓     | ✓           | ✓   |
| Enable Coupon Code 128                  |                        | ✓    | ✓     | ✓           | ✓   |
| Transmit Coupon ']C1'                   | *                      | ✓    | ✓     | ✓           | ✓   |
| Group Separator                         | *                      | ✓    | ✓     | ✓           | ✓   |
| Coupon Code Can Begin with '4'          |                        | ✓    | ✓     | ✓           | ✓   |
| Enable EAN-99 Coupon Code               |                        | ✓    | ✓     | ✓           | ✓   |

| PARAMETER                                       | DEFAULT | OCIA | RS232 | IBM<br>46XX | USB |
|---|---------|------|-------|-------------|-----|
| Bookland  |         | ✓    | ✓     | ✓           | ✓   |
| Convert Bookland to ISBN                        |         | ✓    | ✓     | ✓           | ✓   |
| Reformat ISBN                                   |         | ✓    | ✓     | ✓           | ✓   |
| Transmit ISBN Check Digit                       |         | ✓    | ✓     | ✓           | ✓   |
| Bookland 977 2-Digit Supp Required              |         | ✓    | ✓     | ✓           | ✓   |
| 378 / 379 Supplements                           |         | ✓    | ✓     | ✓           | ✓   |
| 414 / 419 Supplements                           |         | ✓    | ✓     | ✓           | ✓   |
| 434 / 439 Supplements                           |         | ✓    | ✓     | ✓           | ✓   |
| Number System 2 Enables<br>Supplements          |         | ✓    | ✓     | ✓           | ✓   |
| Number System 5 Enables<br>Supplements          |         | ✓    | ✓     | ✓           | ✓   |
| 100 msec to Find Supplement<br>(100 - 800 msec) | *       | ✓    | ✓     | ✓           | ✓   |
| Allow Code ID's with Supplements                |         | ✓    | ✓     | ✓           | ✓   |
| High Density Codes                              | *       | ✓    | ✓     | ✓           | ✓   |
| Medium Density Codes                            |         | ✓    | ✓     | ✓           | ✓   |
| Low Density Codes                               |         | ✓    | ✓     | ✓           | ✓   |

## **COMMUNICATION PARAMETERS**

## Default settings for "Aux" interface

The secondary scanner and the MS2020 series always communicates via RS232. Data is relayed to the host via various primary interfaces.

| PARAMETER                | DEFAULT            | OCIA | RS232 | IBM<br>46XX | USB      |
|--------------------------|--------------------|------|-------|-------------|----------|
| Aux Baud Rate            | 38400              | ✓    | ✓     | ✓           | <b>✓</b> |
| Aux parity               | none               | ✓    | ✓     | ✓           | ✓        |
| Aux data bits            | 8                  | ✓    | ✓     | ✓           | ✓        |
| Aux stop bits            | 1                  | ✓    | ✓     | ✓           | ✓        |
| Aux character RTS        | *                  | ✓    | ✓     | ✓           | ✓        |
| Aux message RTS          |                    | ✓    | ✓     | ✓           | ✓        |
| Aux Ack/Nak              | *                  | ✓    | ✓     | ✓           | ✓        |
| Aux Xon/Xoff             | *                  | ✓    | ✓     | ✓           | ✓        |
| Aux D/E commands         |                    | ✓    | ✓     | ✓           | ✓        |
| Aux M/O commands         |                    | ✓    | ✓     | ✓           | ✓        |
| Aux F/L commands         |                    | ✓    | ✓     | ✓           | ✓        |
| Aux Intercharacter Delay | 1 msec             | ✓    | ✓     | ✓           | ✓        |
| Aux PortData Format      | None<br>(Disabled) | ✓    | ✓     | ✓           | ✓        |

## **SCANNER PINOUT CONNECTIONS**

The MS2020 Series scanner interfaces terminate to 10-pin modular jacks located on the bottom of the units. The serial number label indicates the model number of the scanner.

| DC Power |          |  |
|----------|----------|--|
| Pin      | Function |  |
| 1        | 12VDC    |  |
| 2        | Ground   |  |
| 3        | 5VDC     |  |

| EAS |          |
|-----|----------|
| Pin | Function |
| 1   | EAS In   |
| 2   | EAS Out  |

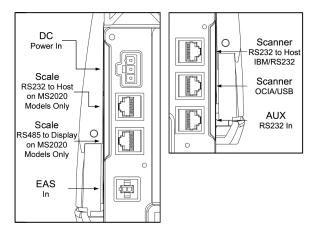


Figure 87. Connector Layout

| Scale RS232 Port for Scale Data |                 |  |
|---------------------------------|-----------------|--|
| Pin                             | Function        |  |
| 1                               | Ground          |  |
| 2                               | Scale RS232 TX  |  |
| 3                               | Scale RS232 RX  |  |
| 4                               | Scale RS232 RTS |  |
| 5                               | Scale RS232 CTS |  |
| 6                               | NC              |  |
| 7                               | NC              |  |
| 8                               | NC              |  |
| 9                               | NC              |  |
| 10                              | Shield          |  |

| Scale Manufacture Specific |                    |  |
|----------------------------|--------------------|--|
| Pin                        | Function           |  |
| 1                          | Scale Display SIG0 |  |
| 2                          | Scale Display SIG1 |  |
| 3                          | Scale Display SIG2 |  |
| 4                          | Scale Display SIG3 |  |
| 5                          | Scale Display SIG4 |  |
| 6                          | Scale Display SIG5 |  |
| 7                          | Scale Display SIG6 |  |
| 8                          | Scale Display SIG7 |  |
| 9                          | NC                 |  |
| 10                         | NC                 |  |

# **SCANNER PINOUT CONNECTIONS**

| Scanner IBM to Host |           |
|---------------------|-----------|
| Pin                 | Function  |
| 1                   | Ground    |
| 2                   | RS232 TX  |
| 3                   | RS232 RX  |
| 4                   | RS232 RTS |
| 5                   | RS232 CTS |
| 6                   | RS232 DTR |
| 7                   | IBM B-    |
| 8                   | IBM A+    |
| 9                   | NC        |
| 10                  | NC        |

|     | Scanner RS232 to Host   |
|-----|-------------------------|
|     | Scariner 13232 to 110st |
| Pin | Function                |
| 1   | Ground                  |
| 2   | RS232 TX                |
| 3   | RS232 RX                |
| 4   | RS232 RTS               |
| 5   | RS232 CTS               |
| 6   | RS232 DTR               |
| 7   | NC                      |
| 8   | NC                      |
| 9   | NC                      |
| 10  | NC                      |

| USB or OCIA |                                     |  |
|-------------|-------------------------------------|--|
| Pin         | Function                            |  |
| 1           | Ground                              |  |
| 2           | OCIA Sdata                          |  |
| 3           | OCIA Sdata                          |  |
| 4           | OCIA RDATA                          |  |
| 5           | OCIA RDATA Return                   |  |
| 6           | OCIA Clock In /<br>FS USB D+        |  |
| 7           | OCIA Clock Out / +USBV              |  |
| 8           | OCIA Clock In Return /<br>USB D- FS |  |
| 9           | NC                                  |  |
| 10          | Shield                              |  |

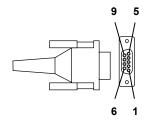
| Auxiliary Port RS232 IN Only |                       |
|------------------------------|-----------------------|
| Pin                          | Function              |
| 1                            | Ground                |
| 2                            | RS232 Receive Input   |
| 3                            | RS232 Transmit Output |
| 4                            | RS232 RTS In          |
| 5                            | RS232 CTS Out         |
| 6                            | NC                    |
| 7                            | NC                    |
| 8                            | NC                    |
| 9                            | +5V Out               |
| 10                           | NC                    |

FS = Full Speed USB

### CABLE CONNECTOR CONFIGURATIONS

# **Cable Connector Configurations (Host End)**

| Cable MLPN 54-54xxx |  |
|---------------------|--|
|                     | (xxx specifies connection to the host) |
| Pin                 | Function                               |
| 1                   | Shield Ground                          |
| 2                   | RS232 Transmit Output                  |
| 3                   | RS232 Receive Input                    |
| 4                   | DTR Input                              |
| 5                   | Power/Signal Ground                    |
| 6                   | Reserved                               |
| 7                   | CTS Input                              |
| 8                   | RTS Output                             |
| 9                   | +5VDC                                  |



9-Pin D-Type Conn.

| RS232 I | SO/AUX | Cable | MI PN | 54-54667 |
|---------|--------|-------|-------|----------|
|         |        |       |       |          |

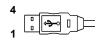
| TROZOZ EGONTON GUBIC MENTO TO 1007 |                       |  |
|------------------------------------|-----------------------|--|
| Pin                                | Function              |  |
| 1                                  | Ground                |  |
| 2                                  | RS232 Transmit Output |  |
| 3                                  | RS232 Receive Input   |  |
| 4                                  | RTS Output            |  |
| 5                                  | CTS Input             |  |
| 6-10                               | N/C                   |  |



10-pin Modular Plug

Low Speed USB Power Cable (MLPN 54-54165, Type A non-locking)

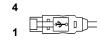
| (MLPN 54-54165, Type A non-locking) |           |
|-------------------------------------|-----------|
| Pin                                 | Function  |
| 1                                   | PC+5V USB |
| 2                                   | D-        |
| 3                                   | D+        |
| 4                                   | Ground    |



USB Type A

Full Speed USB Power Cable (MLPN 54-54227A-N, Type A Locking

| (MLPN 54-54227A-N, Type A Locking) |           |  |
|------------------------------------|-----------|--|
| Pin                                | Function  |  |
| 1                                  | PC+5V USB |  |
| 2                                  | D-        |  |
| 3                                  | D+        |  |
| 4                                  | Ground    |  |



Locking Type A with Power

#### **NOTICES**

This equipment has been tested and found to comply with limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense. Any unauthorized changes or modifications to this equipment could void the users authority to operate this device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### Notice

This Class A digital apparatus complies with Canadian ICES-003.

#### Remarque

Cet appareil numérique de la classe A, conformé a la norme NMB-003 du Canada.

### European Standard

#### Warning

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

### Funkstöreigenschaften nach EN 55022:1998

### Warnung!

Dies ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funkstörungen verursachen; in diesem fall kann vom Betrieber verlangt werden, angemessene Maßnahmen durchführen.

## Standard Europeo

#### Attenzione

Questo e' un prodotto di classe A. Se usato in vicinanza di residenze private potrebbe causare interferenze radio che potrebbero richiedere all'utilizzatore opportune misure.

#### Attention

Ce produit est de classe "A". Dans un environnement domestique, ce produit peut être la cause d'interférences radio. Dans ce cas l'utiliseteur peut être amené à predre les mesures adéquates.

### CAUTIONS



Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure. Under no circumstances should the customer attempt to service the laser scanner. Never attempt to look at the laser beam, even if the scanner appears to be nonfunctional. Never open the scanner in an attempt to look into the device. Doing so could result in hazardous laser light exposure. The use of optical instruments with the laser equipment will increase eye hazard.



# Atención

La modificación de los procedimientos, o la utilización de controles o ajustes distintos de los especificados aguí, pueden provocar una luz de láser peligrosa. Bajo ninguna circunstancia el usuario deberá realizar el mantenimiento del láser del escáner. Ni intentar mirar al haz del láser incluso cuando este no esté operativo. Tampoco deberá abrir el escáner para examinar el aparato. El hacerlo puede conllevar una exposición peligrosa a la luz de láser. El uso de instrumentos ópticos con el equipo láser puede incrementar el riesgo para la vista.



#### Attention

L'emploi de commandes, réglages ou procédés autres que ceux décrits ici peut entraîner de graves irradiations. Le client ne doit en aucun cas essayer d'entretenir lui-même le scanner ou le laser. Ne regardez jamais directement le rayon laser, même si vous croyez que le scanner est inactif. N'ouvrez jamais le scanner pour regarder dans l'appareil. Ce faisant, vous vous exposez à une rayonnement laser qu'êst hazardous. L'emploi d'appareils optiques avec cet équipement laser augmente le risque d'endommagement de la vision



# Achtung

Die Verwendung anderer als der hier beschriebenen Steuerungen, Einstellungen oder Verfahren kann eine gefährliche Laserstrahlung hervorrufen. Der Kunde sollte unter keinen Umständen versuchen, den Laser-Scanner selbst zu warten. Sehen Sie niemals in den Laserstrahl, selbst wenn Sie glauben, daß der Scanner nicht aktiv ist. Öffnen Sie niemals den Scanner, um in das Gerät hineinzusehen. Wenn Sie dies tun, können Sie sich einer gefährlichen Laserstrahlung aussetzen. Der Einsatz optischer Geräte mit dieser Laserausrüstung erhöht das Risiko einer Sehschädigung.



### Attenzione

L'utilizzo di sistemi di controllo, di regolazioni o di procedimenti diversi da quelli descritti nel presente Manuale può provocare delle esposizioni a raggi laser rischiose. Il cliente non deve assolutamente tentare di riparare egli stesso lo scanner laser. Non guardate mai il raggio laser, anche se credete che lo scanner non sia attivo. Non aprite mai lo scanner per quardare dentro l'apparecchio. Facendolo potete esporVi ad una esposizione laser rischiosa. L'uso di apparecchi ottici, equipaggiati con raggi laser, aumenta il rischio di danni alla vista.

### I IMITED WARRANTY

The MS2020 Series scanners are manufactured by Metrologic at its Blackwood, New Jersey, U.S.A. facility. The MS2020 Series scanners have a two (2) year limited warranty from the date of manufacture. Metrologic warrants and represents that all MS2020 Series scanners are free of all defects in material, workmanship and design, and have been produced and labeled in compliance with all applicable U.S. Federal, state and local laws, regulations and ordinances pertaining to their production and labeling.

This warranty is limited to repair, replacement of Product or refund of Product price at the sole discretion of Metrologic. Faulty equipment must be returned to the Metrologic facility in Blackwood, New Jersey, U.S.A. or Puchheim, Germany. To do this, contact Metrologic's Customer Service/Repair Department to obtain a Returned Material Authorization (RMA) number

In the event that it is determined the equipment failure is covered under this warranty, Metrologic shall, at its sole option, repair the Product or replace the Product with a functionally equivalent unit and return such repaired or replaced Product without charge for service or return freight, whether distributor, dealer/reseller, or retail consumer, or refund an amount equal to the original purchase price.

This limited warranty does not extend to any Product which, in the sole judgement of Metrologic, has been subjected to abuse, misuse, neglect, improper installation, or accident, nor any damage due to use or misuse produced from integration of the Product into any mechanical, electrical or computer system. The warranty is void if the case of Product is opened by anyone other than Metrologic's repair department or authorized repair centers.

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### **PATENTS**

#### "Patent Information

This METROLOGIC product may be covered by one or more of the following U.S. Patents:

U.S. Patent No.;

5,081,34; 5,343,027; 5,627,359; 5,686,717; 5,789,731; 5,828,049; 6,029,894; 6,209,789; 6,299,065

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Other worldwide patents pending.

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